Ragic!

#1 NO CODE AI TOOL
FOR YOUR BUSINESS PROCESSES

Ragic!

Introduction

Ragic is a **no-code AI database builder** that allows its users to **build their own systems according to their own workflows** with a **spreadsheet-like interface that is quick and intuitive. It is capable of building everything from small contact management systems to full-fledged ERP systems.**



Vision

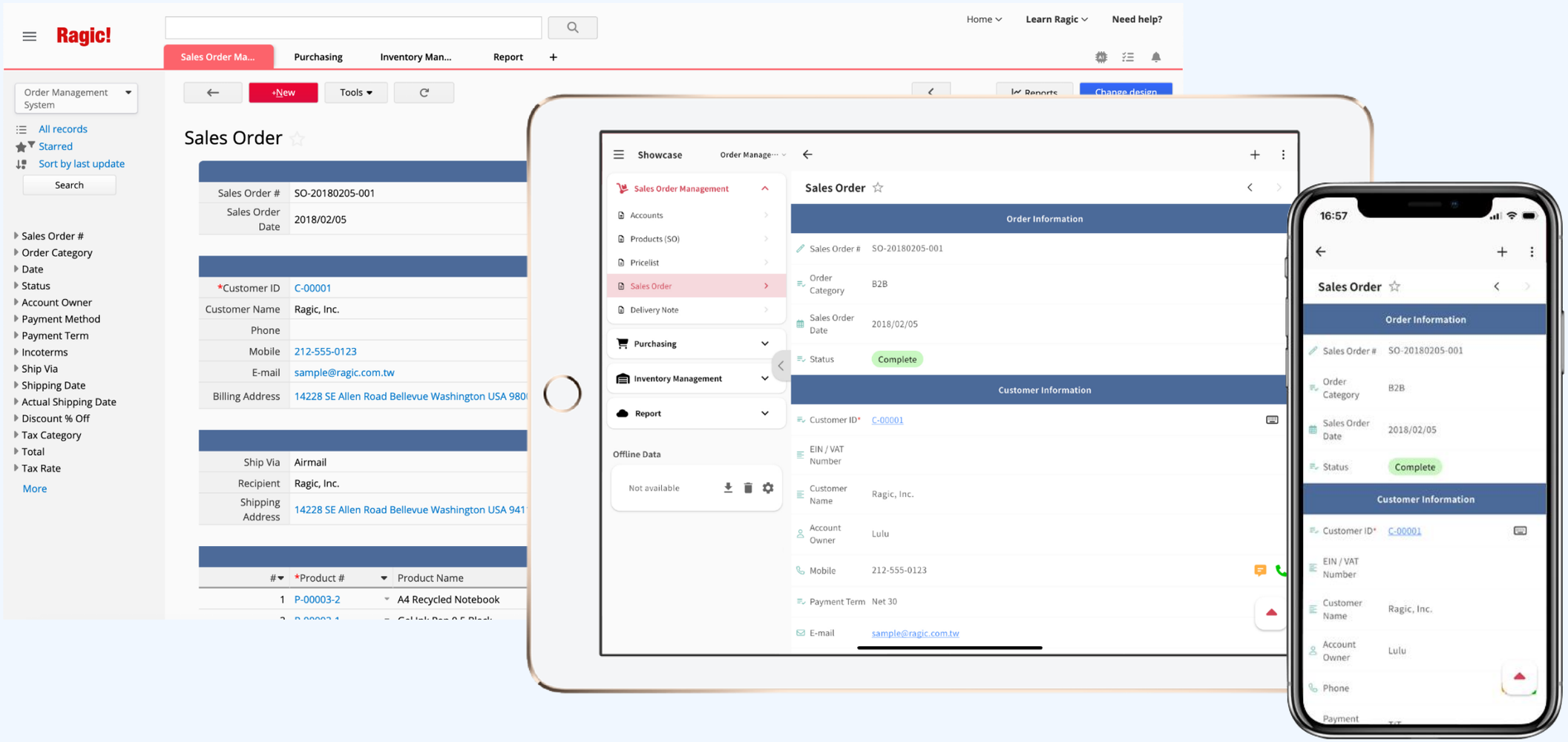
To empower every staff member, even those **without a programming background** who best understand their day-to-day operations, to build a system tailored exactly to their needs.



Mission

To simplify data management by providing an **intuitive spreadsheet-style interface** that transforms into a robust database system, enabling teams to create, customize, and scale their workflows with ease.

#1 No-Code AI Tool for Your Business Processes



Easily enter data, generate reports, and analyze information on any device with an **intuitive, Excel-like interface**.

No coding required—build, customize, and expand your database as your needs grow.

About Ragic!



Employee # **50+**

Focusing on **product development and optimization**, with more than 50% of the team dedicated to R&D

Founded **2008**

Ragic **2010**

Client # **3,500+** **Fortune Global 500**





Founded in Taiwan, Ragic has also established a presence in the U.S. & Singapore.
(No mainland Chinese capital, no angel or VC funding — fully independent growth.)

Ragic has extensive experience working with reputable partners such as Systex and Fujifilm.

Ragic was recognized from the start by leading media as **a promising and high-potential startup**

2010 Ragic Builder released
——**"Product to Watch"** eWeek Magazine

2011 Business Next
——**"Top 10 Startups in Taiwan"**

2012 Red Herring Global Top 100 Finalist for Innovative Tech
——**"Echelon Taiwan Satellite Award"**

2013
——**"Asia America Multi-Technology Association (AAMA) Program"**

2025 Stratus
——**"SaaS Category – Cloud Computing"**

2026 Stevie® Awards
——**"Excellence in Agentic Deployment + Technology Breakthrough of the Year"**

Ragic! Client Use Cases

Trusted by Organizations of All Sizes Around the World

Audi

LinkedIn

intel

amazon

Genmab

Do it Best

KURA 寿司

HARVARD UNIVERSITY

AUO

ISS

JCB
Uniquely Yours

B/R

DIAGEO

JJP J.J.PAN & PARTNERS ARCHITECTS & PLANNERS 潘冀聯合建築師

OECD

MICHIGAN STATE UNIVERSITY

deliveree

FORTINET

PHILIP MORRIS INTERNATIONAL

BNP PARIBAS CARDIF

IHG HOTELS & RESORTS

Freshfields

Yale

life.augmented

Lower Cost, Less Admin Work

Ragic provided enterprise-level flexibility without SAP- or Oracle-level implementation costs, while automating repetitive administrative work for Lown's 14-person team.

From Side Project → Full Program

Ragic helped the program grow from a few hours of work per week into a sustainable operation managed by a dedicated full-time staff member.



LOWN INSTITUTE HOSPITALS INDEX

Lown Institute

Industry: Healthcare research

3,600+ hospitals nationwide (Hospitals Index)

Applications:

CRM, Sales Order Management, Contact Management, Communications Tracking

"Ragic allows us to do what we need to do: promote the Index while organizing and recording an enormous amount of information and communication efficiently…It just keeps getting better and better and we benefit from having more data, having more connections between the data and simplified workflows."

— John Talbot, VP of Finance & Administration

Full Story

Challenges

- **No off-the-shelf solution:** basic CRMs only tracked contacts, while enterprise systems were too expensive and complex.
- **Scattered, changing data:** spreadsheets couldn't reliably connect 3,600+ hospitals with their evolving healthcare systems.
- **Disconnected workflows:** sales stages, approvals, communications, and years of historical records were difficult to manage together.

Solutions

- **A flexible custom database:** Ragic's spreadsheet-style interface supported Lown's complete, multi-year sales and outreach workflow.
- **Connected hospital records:** relational links and subtables kept hospitals, healthcare systems, and organizational changes synchronized.
- **Verified data with full context:** approval workflows ensured accuracy, while every email, invoice, and outreach record stayed connected.

$135,000 USD Operational Cost Cut Annually

Lower overtime, improved staff retention.
System purchase savings of nearly $60,000 USD

Headcount Reduced by 6

Finance reduced by 4 and Customer Service by 2, with manpower redirected to higher-value guest services.



INTERCONTINENTAL
KAOHSIUNG
高雄洲際®酒店

InterContinental Kaohsiung

Industry: Hospitality
250+ users and 250+ workflows.

Applications:
Over 250 sheets (including online approvals, minibar inventory and expiry tracking, lost & found management, financial requisitions, housekeeping inspections, etc.)

"Ragic is part of our culture. Ragic helped InterContinental Kaohsiung build a digital backbone, with all our processes centrally managed in Ragic."

— Robbert Mannusen, Area General Manager Taiwan, InterContinental Hotels Group

Full Story

Challenges

- **Back-office digitalization:** the hotel's front desk technology was advanced, but back-office administration, finance, and training processes were barely digitized.
- **Low efficiency in paper-based approvals**: traditional processes required manually collecting signatures on paper forms, causing significant communication delays.
- **Off-the-shelf software couldn't meet specific needs**: no dedicated software for minibar expiry management, and paper/Excel management was inefficient.

Solutions

- **Fully digitized back-office processes**: the hotel adopted a simple, intuitive interface to build a digital backbone, rolling out over 250 sheets across departments.
- **Highly flexible approval system**: automated approval rules designed around the organizational hierarchy, with app-based approvals and communication available anytime.
- **Rapidly built custom apps**: created efficient applications for expiry management, lost & found management, and more — without major changes to existing workflows.

Within 1 day
From Request to Go-Live

Sales teams request new fields or regional availability, and the admin implements them within a day, without formal SAP development requests.

Zero Data Loss
Ended Excel Chaos

Teams across continents share one stable database with access rights and field-level change history. No backup recovery is needed.



IGM Resins

IGM Resins

Industry: Energy curing materials

48 internal users &
10 concurrent users

Applications:

Product and certification management database, data-sharing platform, experimentation environment supporting the development of dedicated internal solutions

"Ragic helps us put processes in place, fine-tune them, and clarify the way we work, for example, with product launches. Before, we used Excel spreadsheets and brainstormed ideas, wondering how we could improve our product launch process. With Ragic, we're now forced to define fields for each idea, which helps us structure everything and turn it into a much clearer, smoother process."

— Morgan Garinet, Senior Marketing Specialist, IGM Resins

Full Story

Challenges

- **Conflicting files:** email attachments and simultaneous spreadsheet edits caused version errors and lost data.
- **Difficult access control:** sharing sensitive product information securely became increasingly complex.
- **Rigid development:** SAP changes required lengthy formal requests before teams could try new processes.

Solutions

- **Secure shared records:** permissions, filtered views, and field history supported collaboration and traceability.
- **Controlled certificates:** separate data entry and approval steps enabled validated PDF certificates.
- **Flexible testing:** teams adjusted and refined workflows in Ragic within a day, validating needs before investing.

1 Hour → 3–4 Minutes

Digital notifications cut processing time, boosting efficiency 15x and saving 93% of fishermen's time for more meaningful work.

One Fewer Hire Needed 6 Months Faster

Ragic helped one executive officer manage 22 islands without adding another employee.



ABROLHOS ISLANDS

MANAGEMENT COUNCIL

Abrolhos Islands Management Council

Industry:
Environmental nonprofit

22 islands · 135+ fishermen

Applications:
Field Operations Management,
Contact Management,
Activity Tracking & Reporting,
Application Approval Management

"What we saw pretty early on was there was actually a significant opportunity to use Ragic to build other forms. I think it is very intuitive to use and it's a pretty functional system…I'd probably be six months behind where I am, to be honest."

— Mathew Khun, Executive Officer, Abrolhos Islands Management Council

Full Story

Challenges

- **External dependency:** even minor Zoho changes required a hired specialist.
- **Adoption barriers:** fishermen needed a simple way to submit new trip notifications, even from boats.
- **Time-sensitive records:** paperwork slowed reporting for regulators, disputes, and emergency response.

Solutions

- **Self-built setup:** the team created its notification system in days, without an external developer.
- **Fewer keystrokes:** checkboxes, action buttons, and auto-filled data kept submissions under 30 seconds.
- **Accessible records:** mobile sheets, trip histories, and exportable reports supported daily operations.

Client Stories

Abrolhos Islands Management Council



How a Simple Setup Eliminated the Need for an Additional Hire

Nexus Software Solution



Ragic Partner Peter Teichroeb Scaled a Business 6X

Wishbone Site Furnishing



From CRM to Production Automation That Drove 6X Revenue Growth

Cameron Racing



A Flexible System Driving Efficiency for a Fast-Moving Team

Do it Best Corp



A Project Management Database Without Writing Any Code

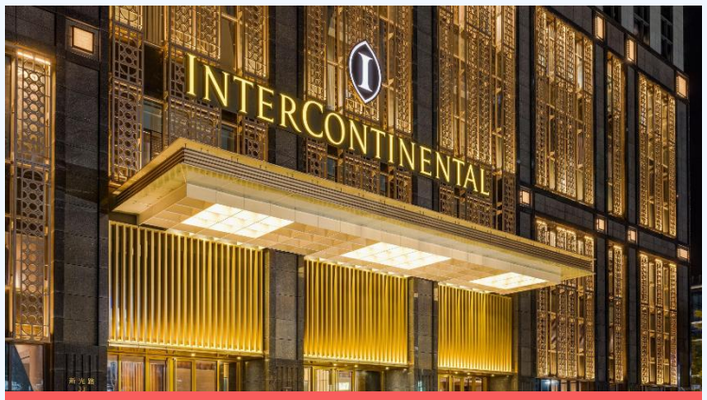
Harry Potter Film Concerts - CineConcerts



4-Person Team Stays on Top of Over 300 Annual Performances

Client Stories

InterContinental Kaohsiung Hotel



Less Overtime. Lower Staff Turnover.
All While Cutting Operational Costs

Beer Square



From Excel to Ragic: My Database (R)evolution

Artistic Stone Design



For Unmatched Ease of Use:
Choosing Ragic Over Microsoft Access

Deliveree



The Largest Trucking Platform in Southeast Asia Powered by Ragic

R&R Industries



The Power of Being Proactive Instead of Reactive

Resort Travel Management

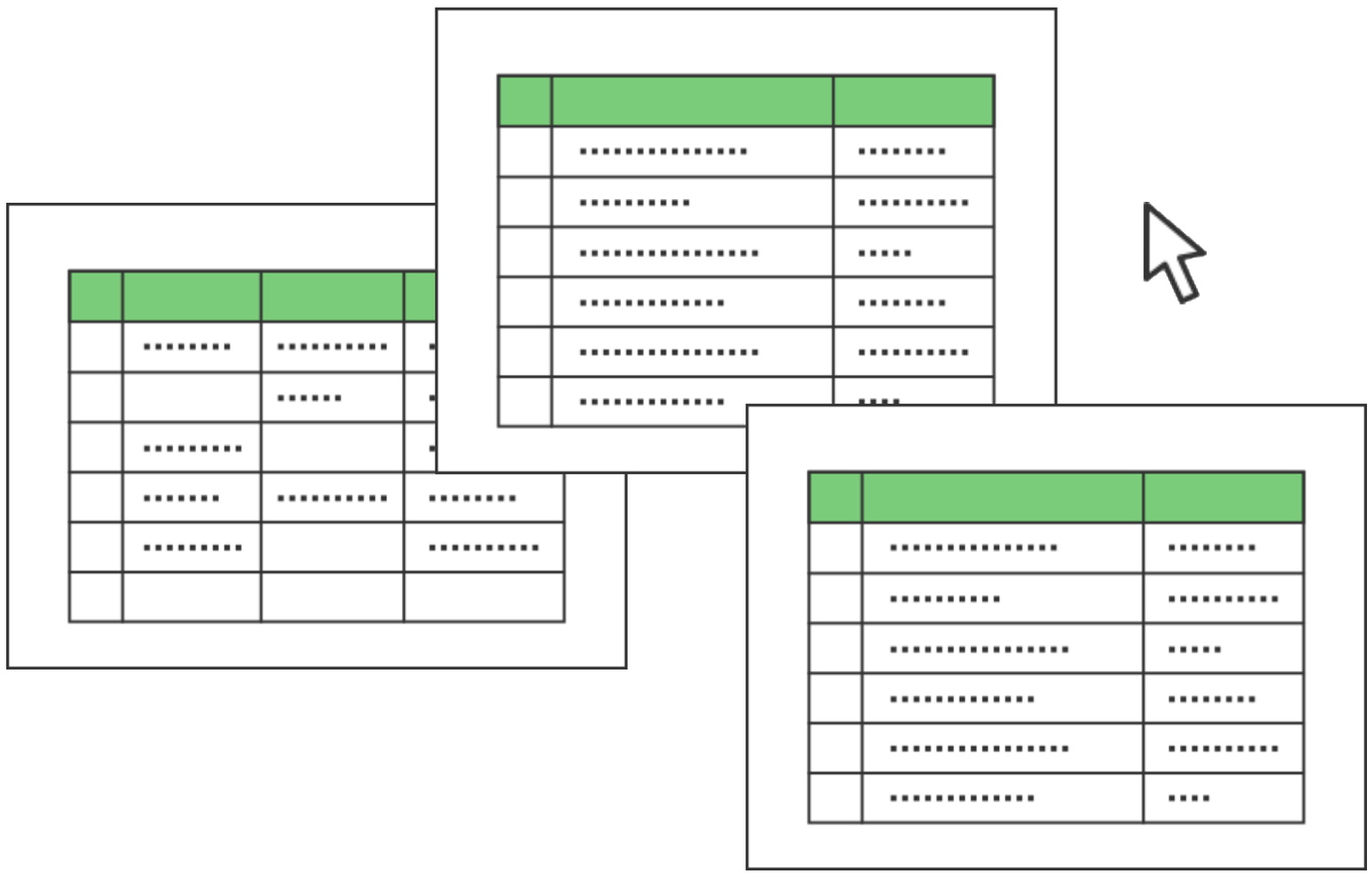


From Dysfunctional Spreadsheets to a Comprehensive Ragic Database

Why Ragic!

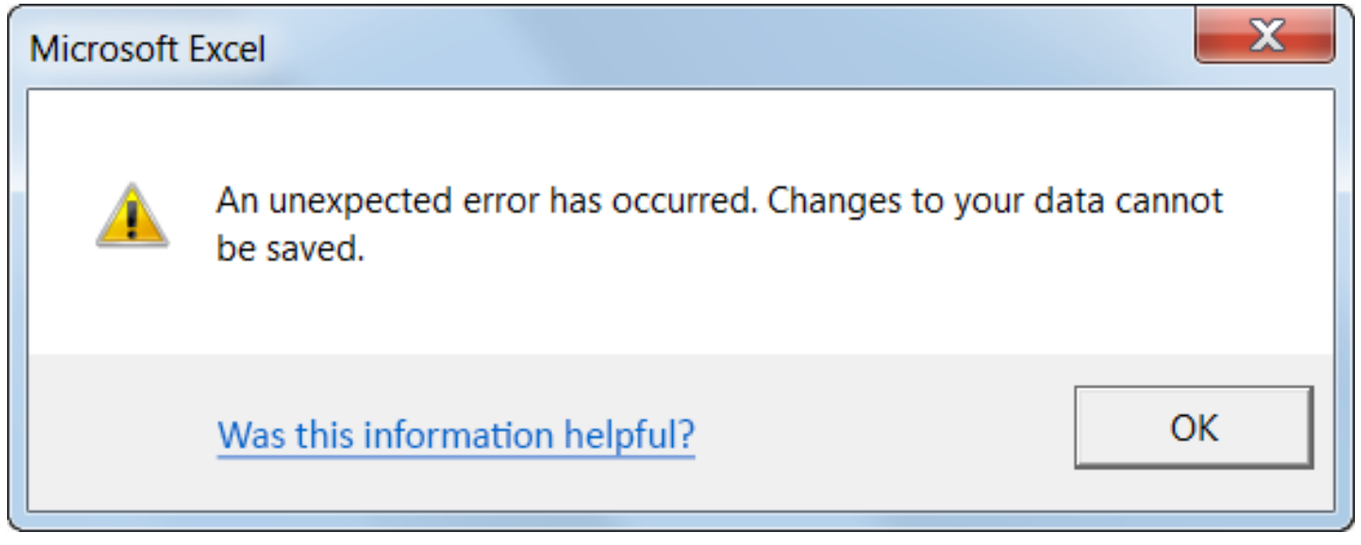
Still using Excel?

Tired of merging versions?



Still using Excel?

Spending hours hunting for errors?



Still using Excel?

Struggling to find the right data?



Develop from scratch?

Delayed or Failed Projects

Over 90% of enterprise IT projects miss their acceptance deadlines.



Develop from scratch?

Maintenance Struggles

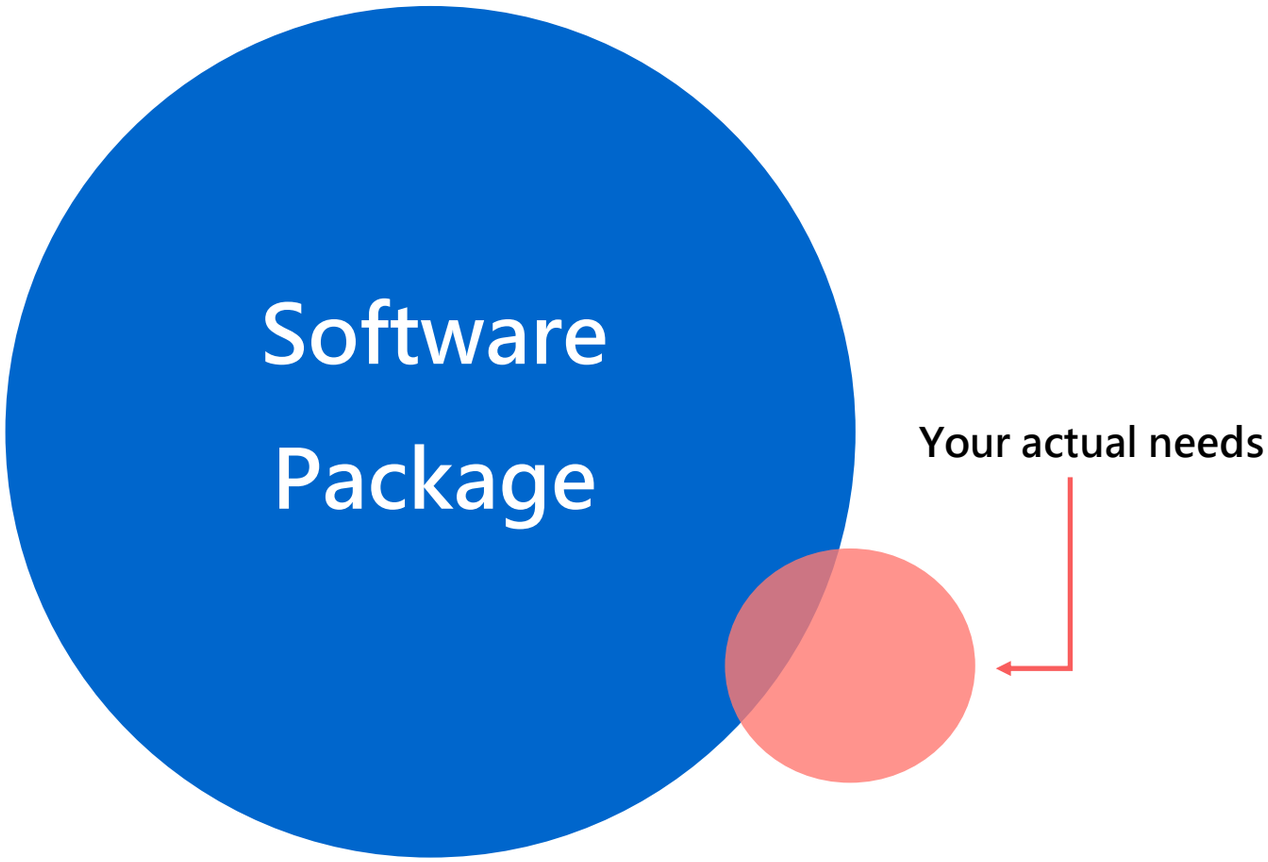
Over 40% of IT projects fail or are abandoned after launch.
Is your contractor still answering your calls after 3 years? How about 10 years?



Software package?

Way Too Big!

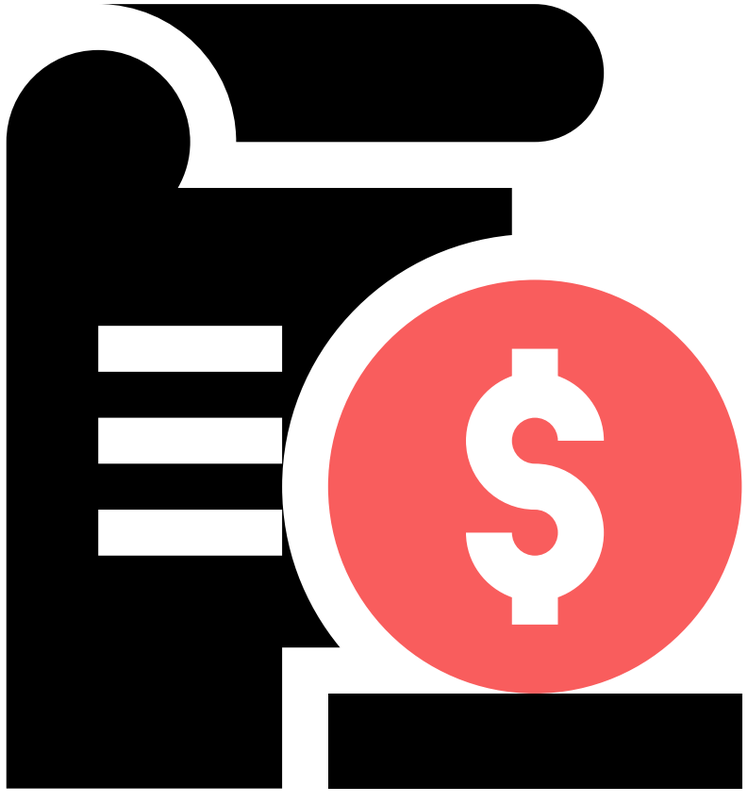
A software package has a lot of functions, but it doesn’t really meet your actual requirements.



Software package?

Large Hidden Costs

Additional customizations are needed to meet business requirements, which will cost much more than expected.

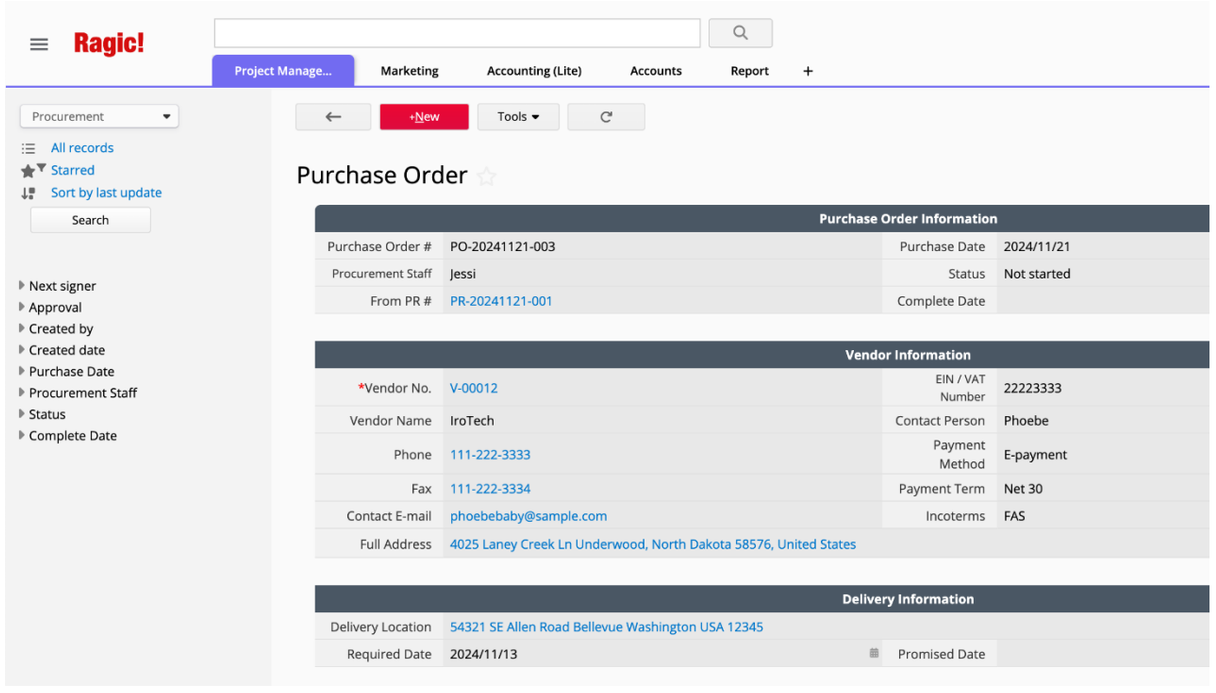


Ragic! is here to solve this

Traditional Database Development:



Ragic! No-Code Database:



Why Do We Still Need Ragic! in the Age of AI?

Without structured data, AI is just a castle in the air

1. AI can produce beautiful interfaces, but it doesn't address where data comes from or where it is stored.

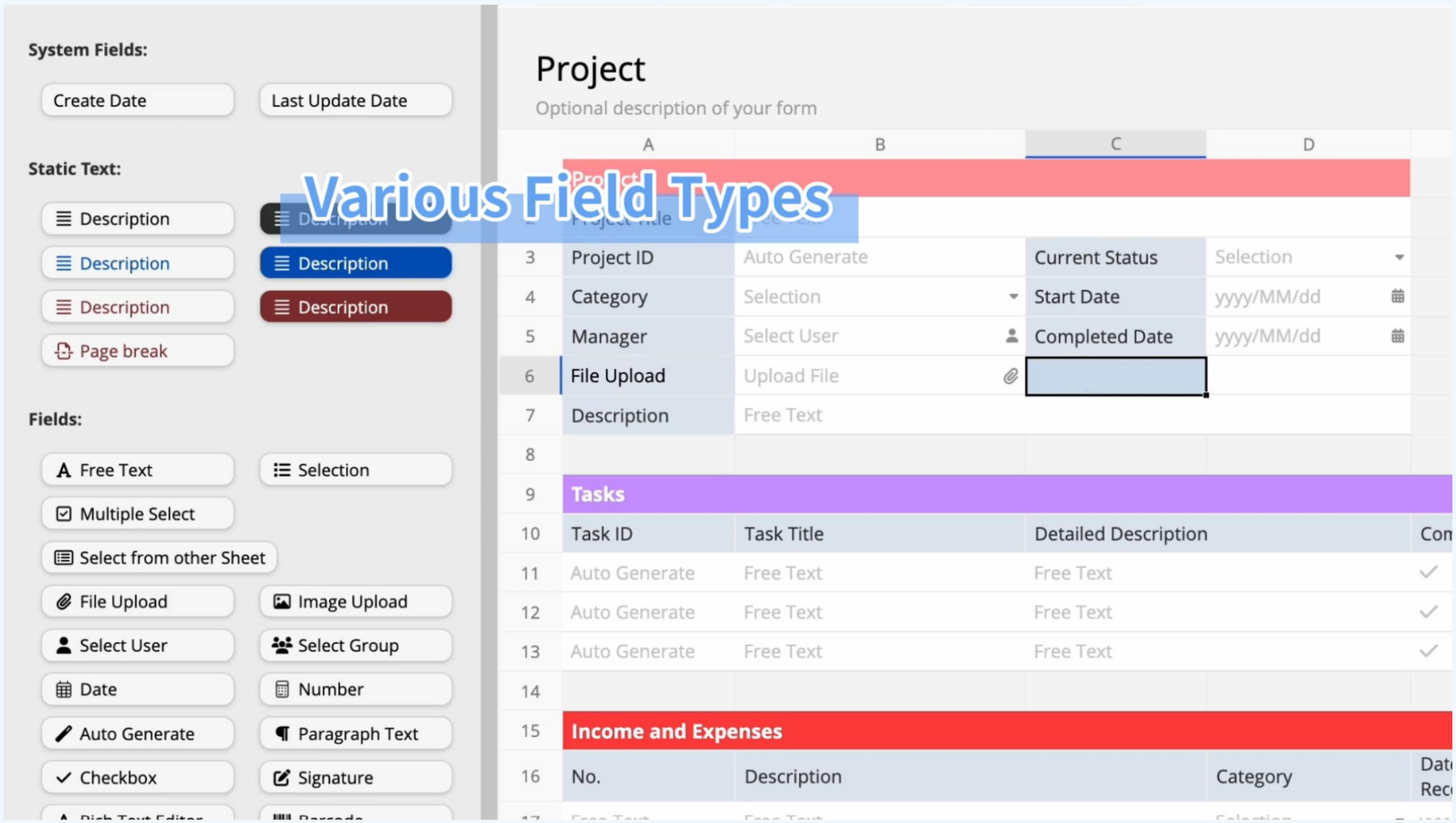
2. AI can launch quickly, but it doesn't address access control, data security, and other critical issues.

What Makes Ragic! Different?

Customization

Instant design adjustments, without writing a line of code

- ✓ Relationships between sheets
- ✓ Instant design adjustments
- ✓ Add and modify features



Integration

A single database system that manages all your workflows



Sales Order



Inventory



CRM



Marketing



Reports



HR



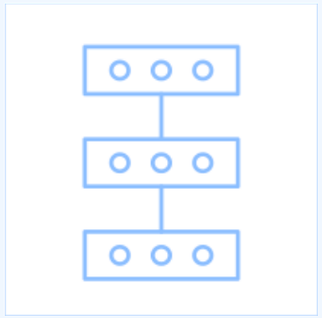
Approval



Customer Support



Project Management



File Management

Simplicity

An intuitive, spreadsheet-like interface that lets you see all the information in one place

Listing Page

Sales Order

Click to enter the **Form Page** of the data.

Sales Order #	Date	Order Category	Status	*Customer ID
SO-20220831-006	2022/09/21	Enterprise	Cancelled	C-00001
SO-20220831-005	2022/08/31	Enterprise	Confirmed	C-00002
SO-20220831-004	2022/08/10	Enterprise	Confirmed	C-00003
SO-20220831-003	2022/08/31	Enterprise	Cancelled	C-00001
SO-20220831-002	2022/08/16	Enterprise	Confirmed	C-00002
SO-20220831-001	2022/08/31	Enterprise	Confirmed	C-00003
SO-20200609-001	2020/12/01	Enterprise	Cancelled	C-00003
SO-20200609-001	2020/06/09	Enterprise	Confirmed	C-00003
SO-20200609-001	2020/05/04	Enterprise	Cancelled	C-00003

Form Page

Click to return to the **Listing Page**.

+新增 工具

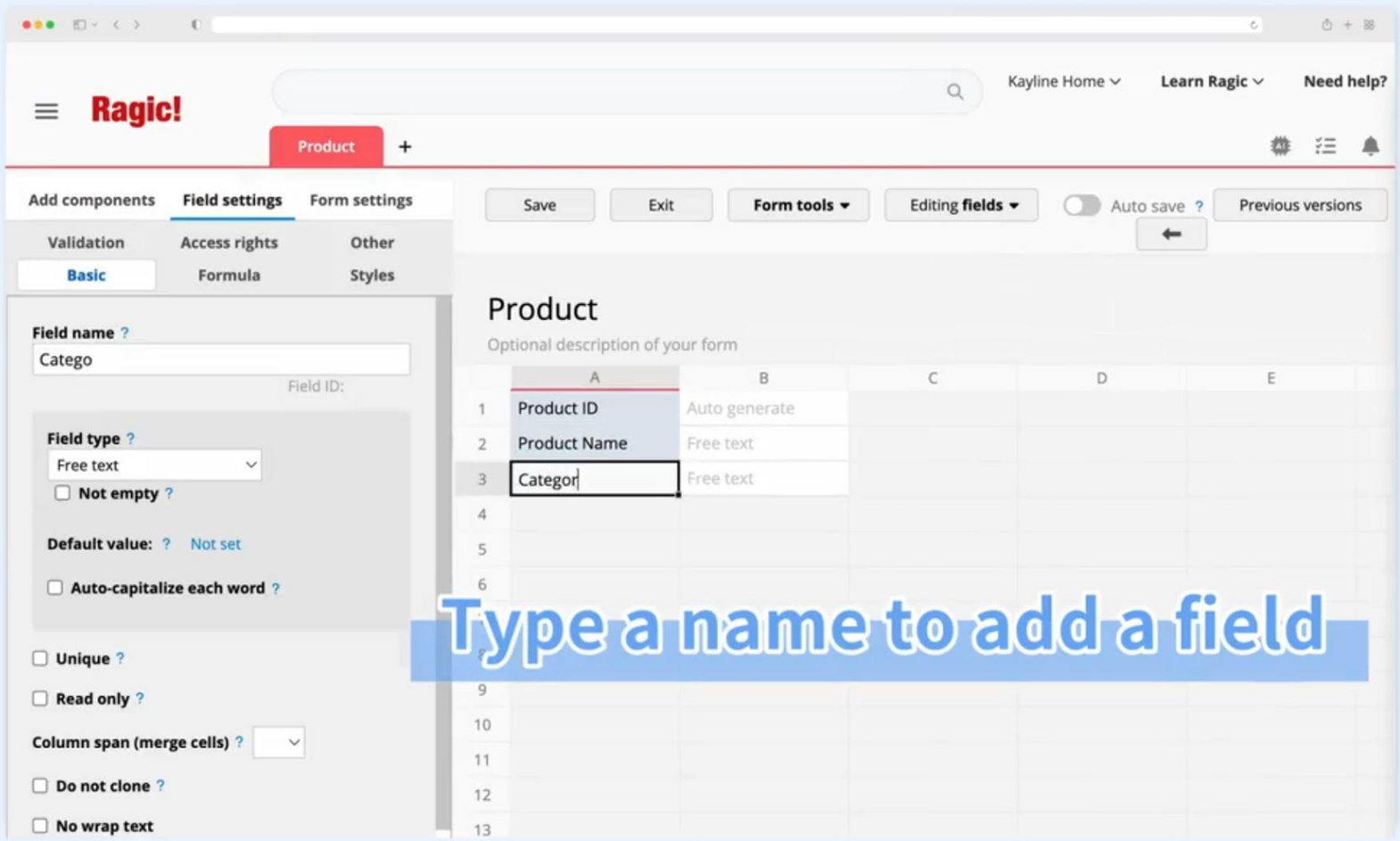
Sales Order

Orde	
Sales Order #	SO-20220831-006
Sales Order Date	2022/09/21

Custon	
*Customer ID	C-00001
Customer Name	HyperFit Studio
Phone	202-555-0071
Mobile	508-507-1567
E-mail	cloudstrife811@gmail.com
Billing Address	453 Conference Center Way Sugar Notch Pennsylvania United S

1. Creating a Sheet From Scratch

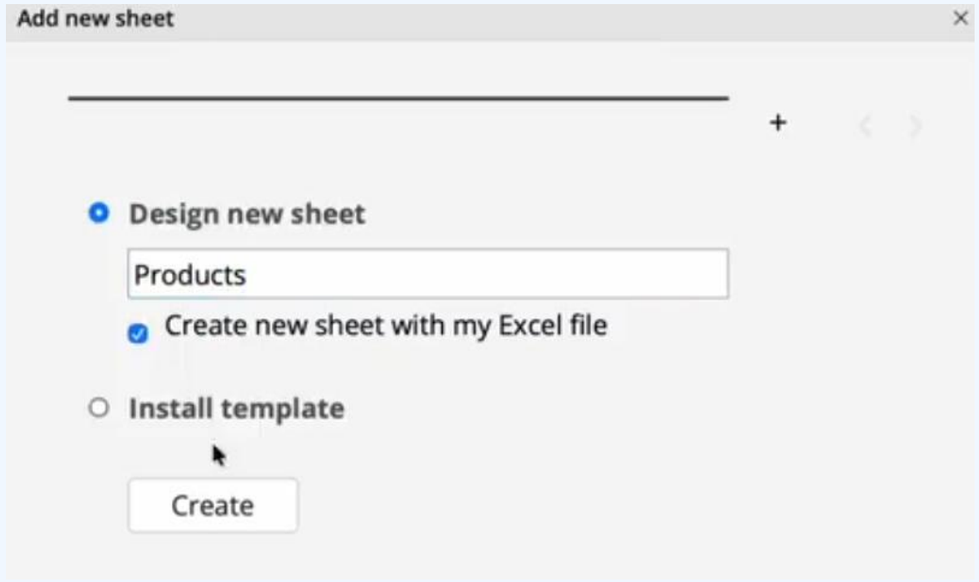
4 Ways to Get Started



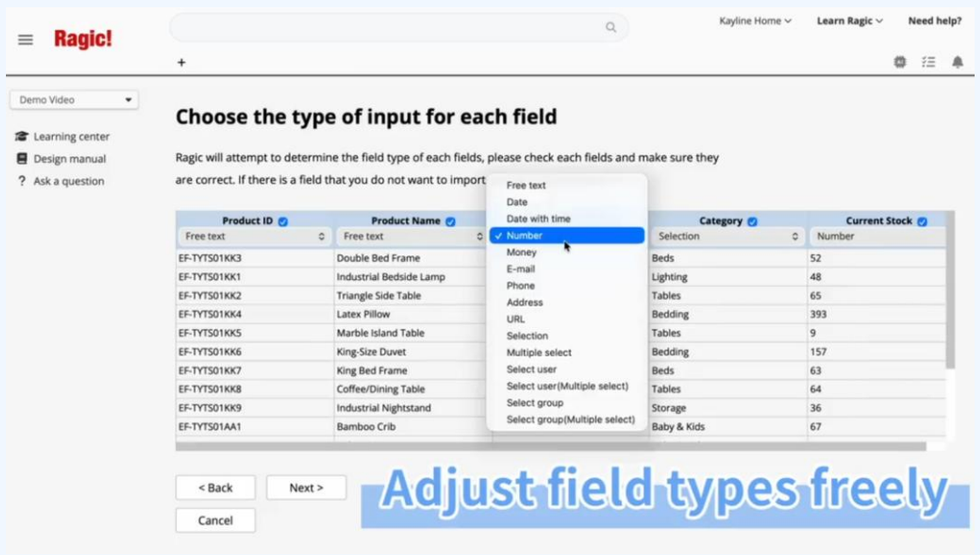
2. Importing an Existing Spreadsheet

4 Ways to Get Started

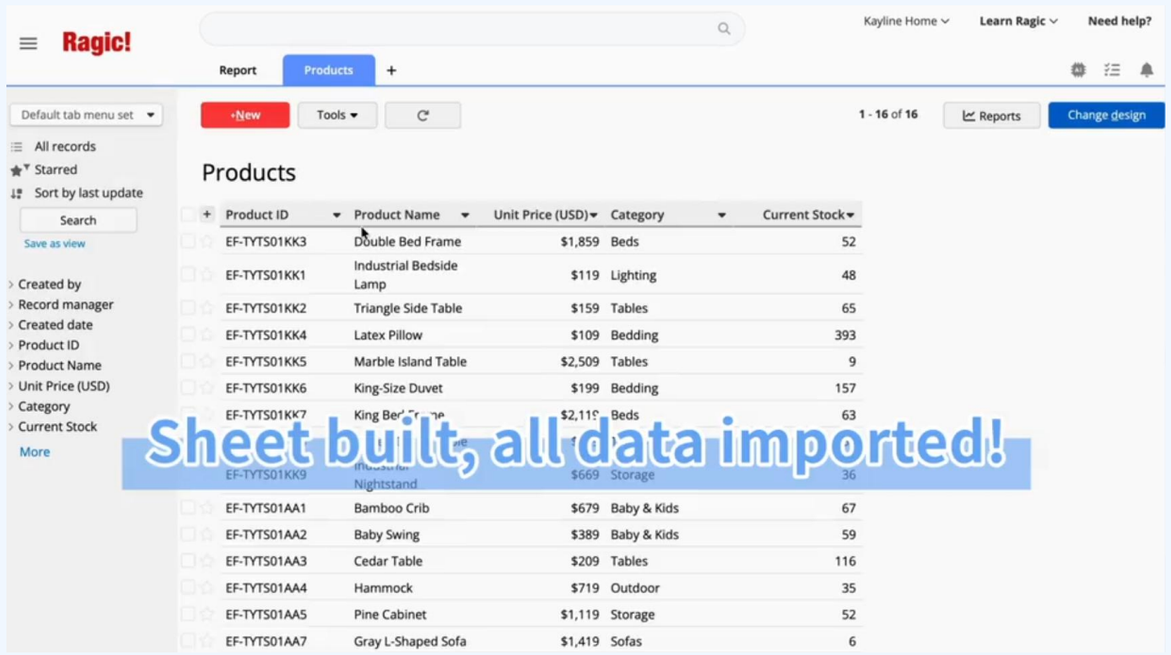
1.



2.

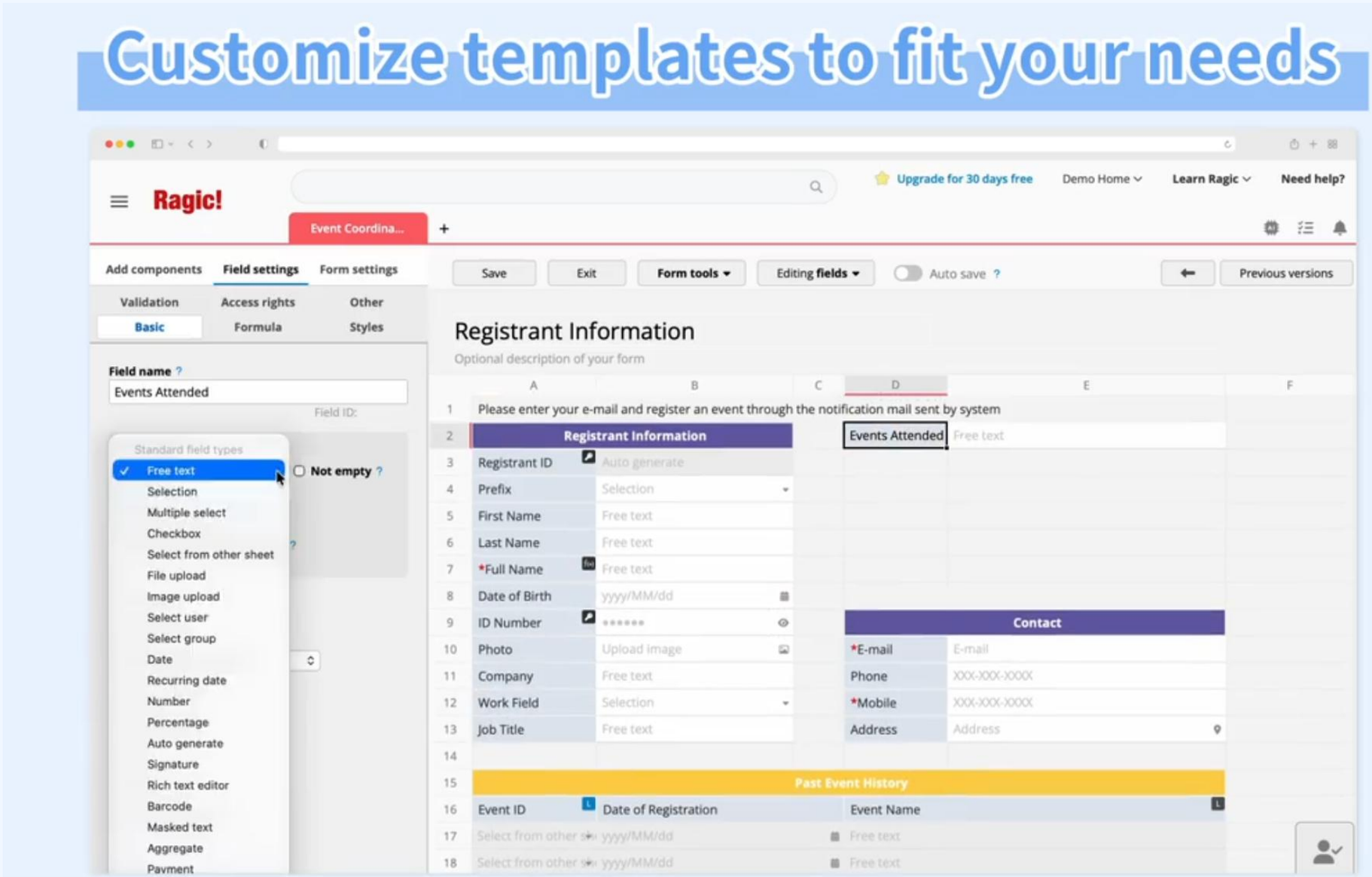


3.



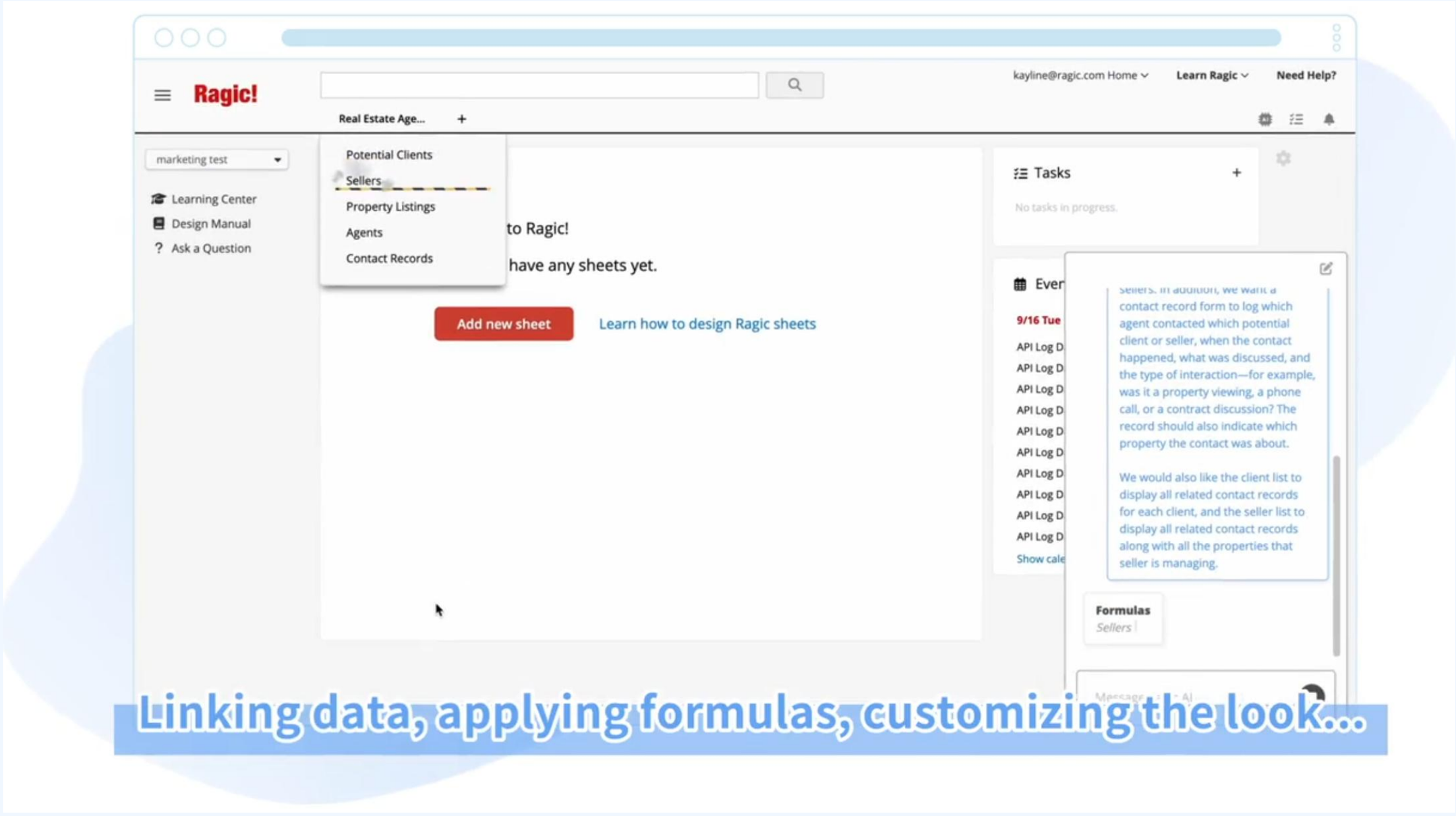
3. Modifying Templates

4 Ways to Get Started



4. Using Ragic AI to Create a New Sheet

4 Ways to Get Started



Why Ragic! Stands Out for Enterprises

Ragic does it better—quicker and with less hassle

Airtable

Why enterprises choose Ragic over Airtable?

How does Ragic fill the gaps in ERP systems?

smartsheet

Ragic gives you the power Smartsheet lacks

monday.com

Why is Ragic better than monday.com for Enterprises?

Notion

Why manage projects with Ragic, not Notion?

More powerful than Google Forms

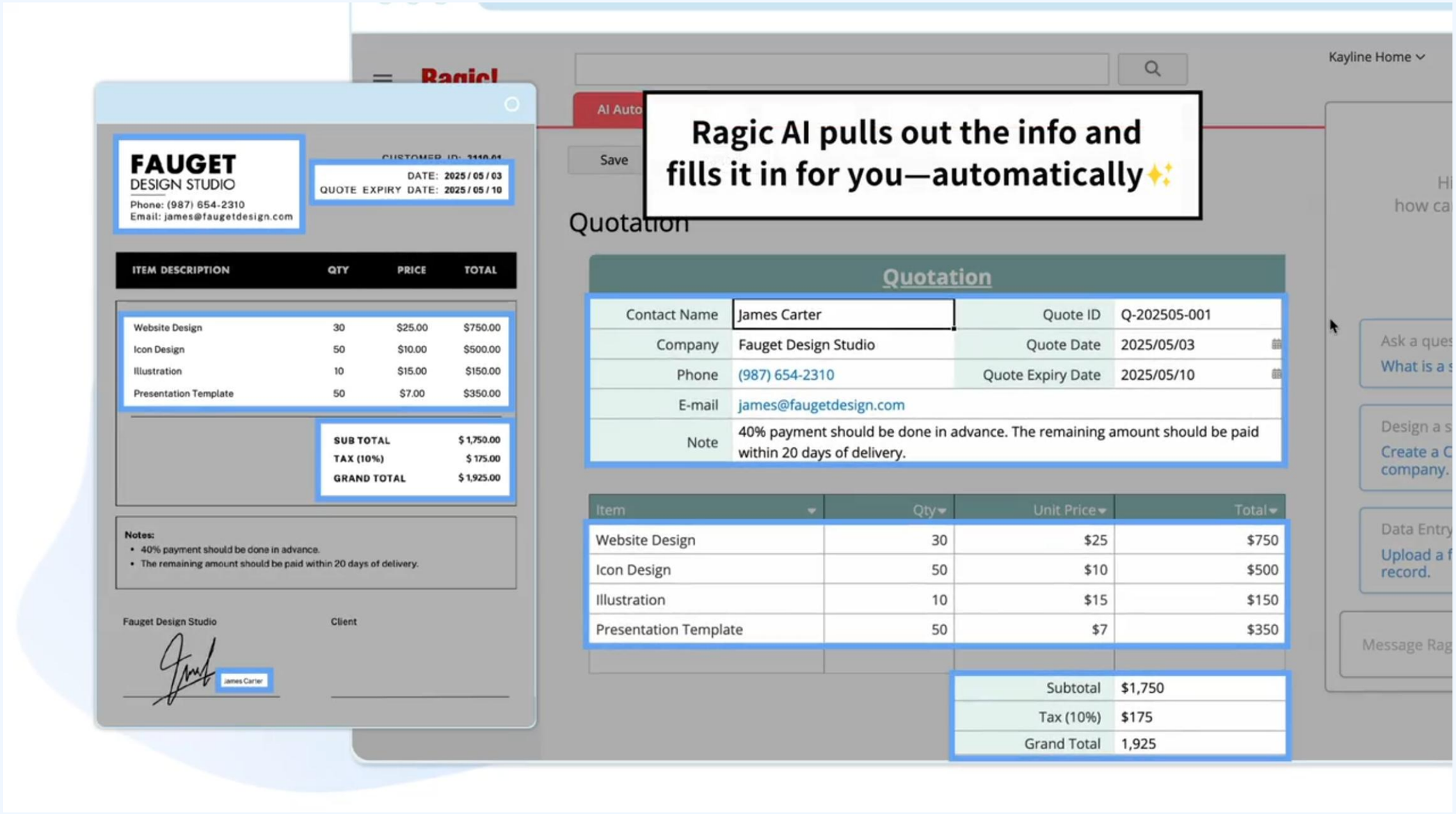
odoo

Discover how Ragic is more flexible than Odoo

Ragic! AI

Custom systems, ready to use instantly. Save time, save effort.

Auto-Create a Record From an Uploaded File



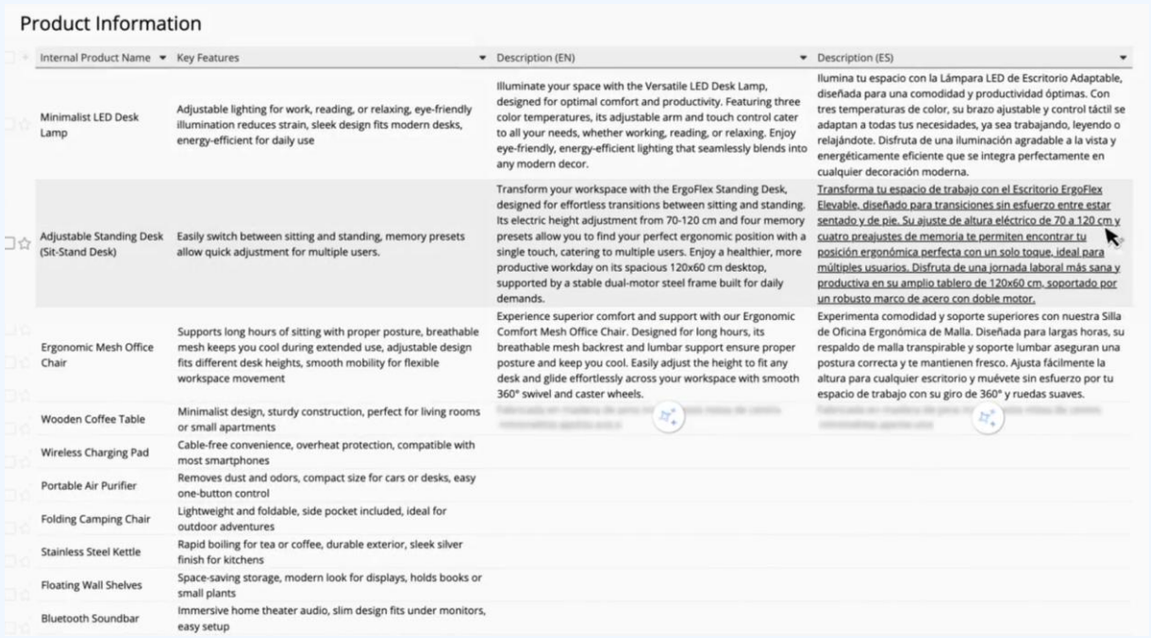
AI Agent

Other agents need your data gathered, cleaned, and connected, and your unwritten rules spelled out.

Ragic AI agent lives in your database and understands your business from day one.

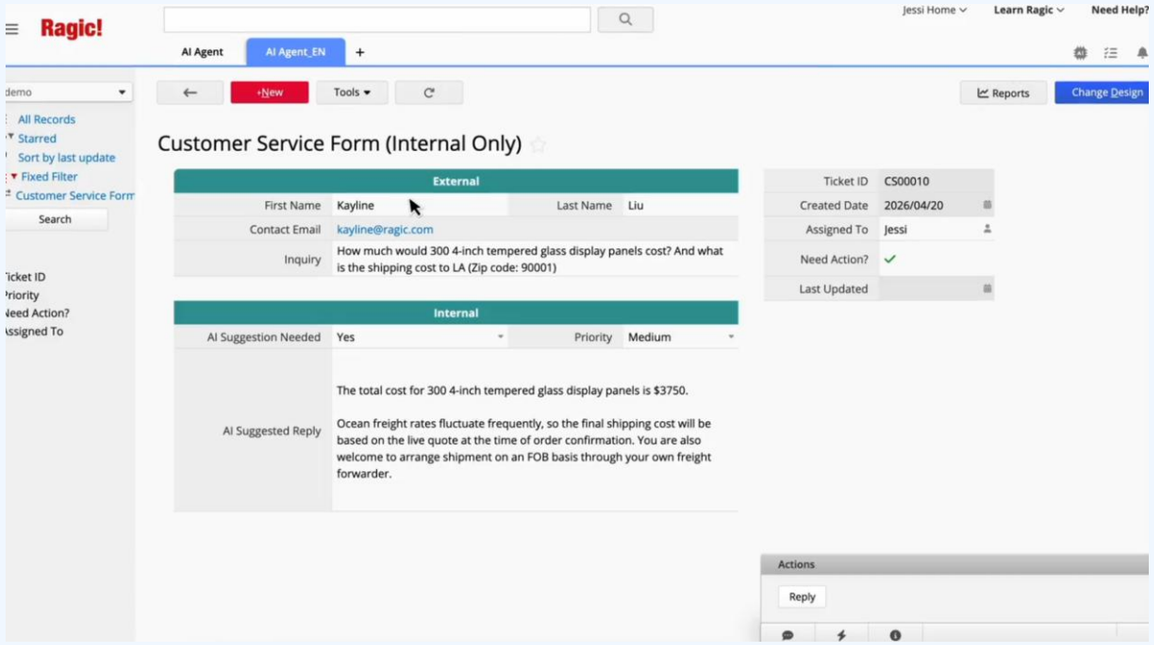
Generate multilingual product copy

Copywriting & translation agent: turns product names, materials, and key features into multilingual titles and descriptions in English, French, German, and more.



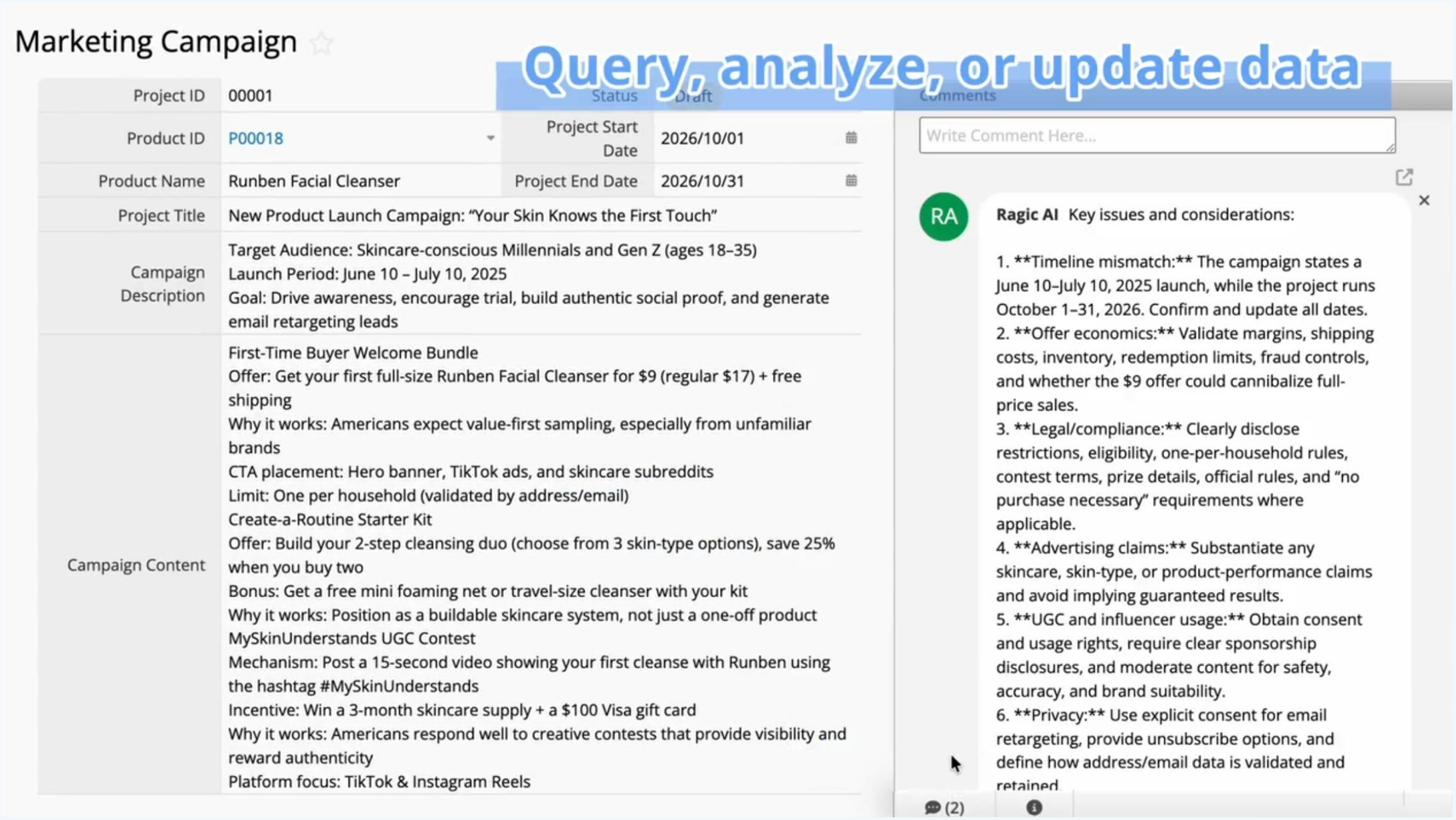
Generate customer replies & assign tickets

Customer support agent: generates suggested replies from product info and FAQs, and assigns tickets to the right support staff. Escalates sensitive or out-of-scope issues to humans.

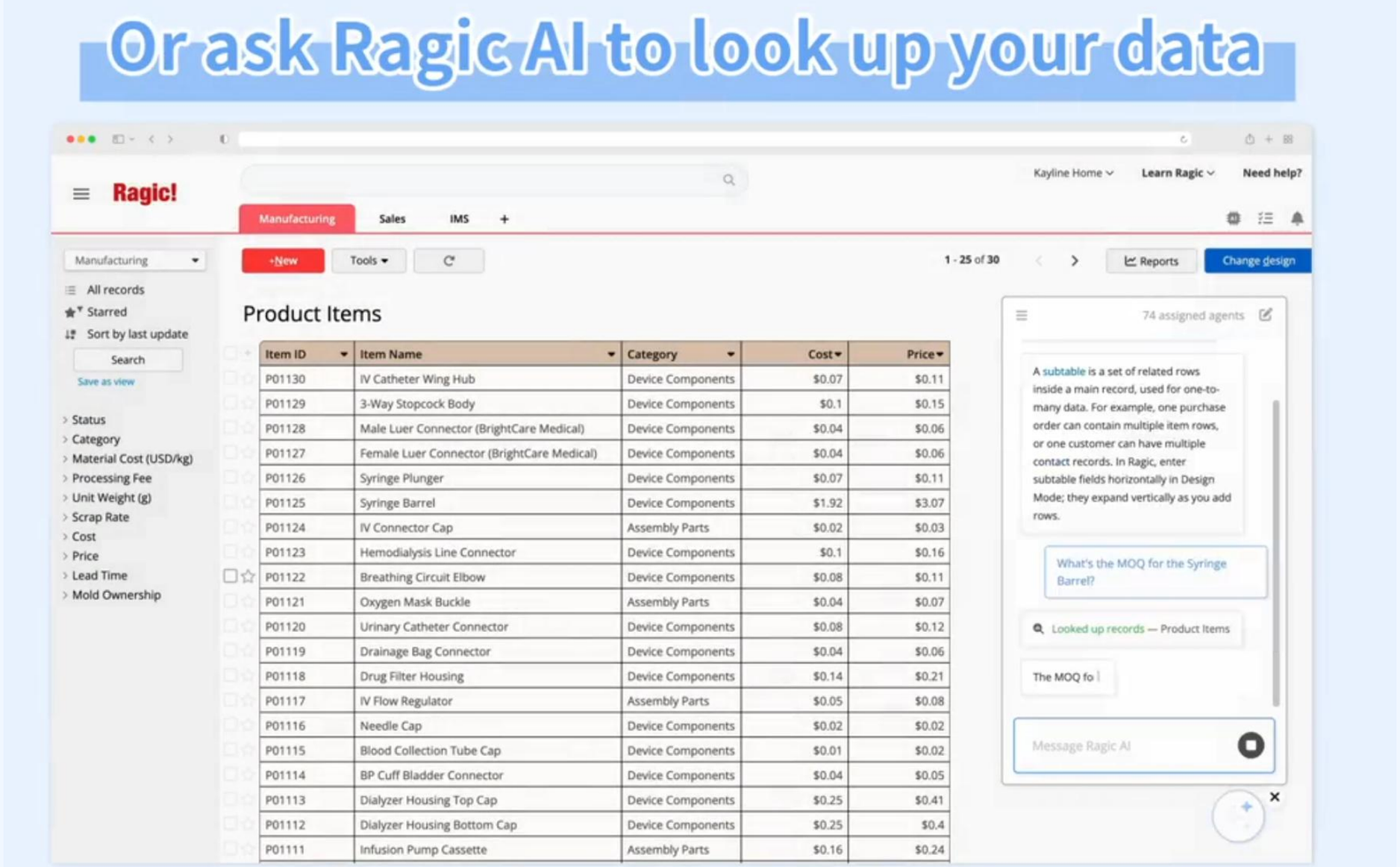


Using @ to Call AI for Automated Task Execution

Ragic AI: analyze data, edit records, export files, send emails, and more



Asking Questions & Querying Sheets

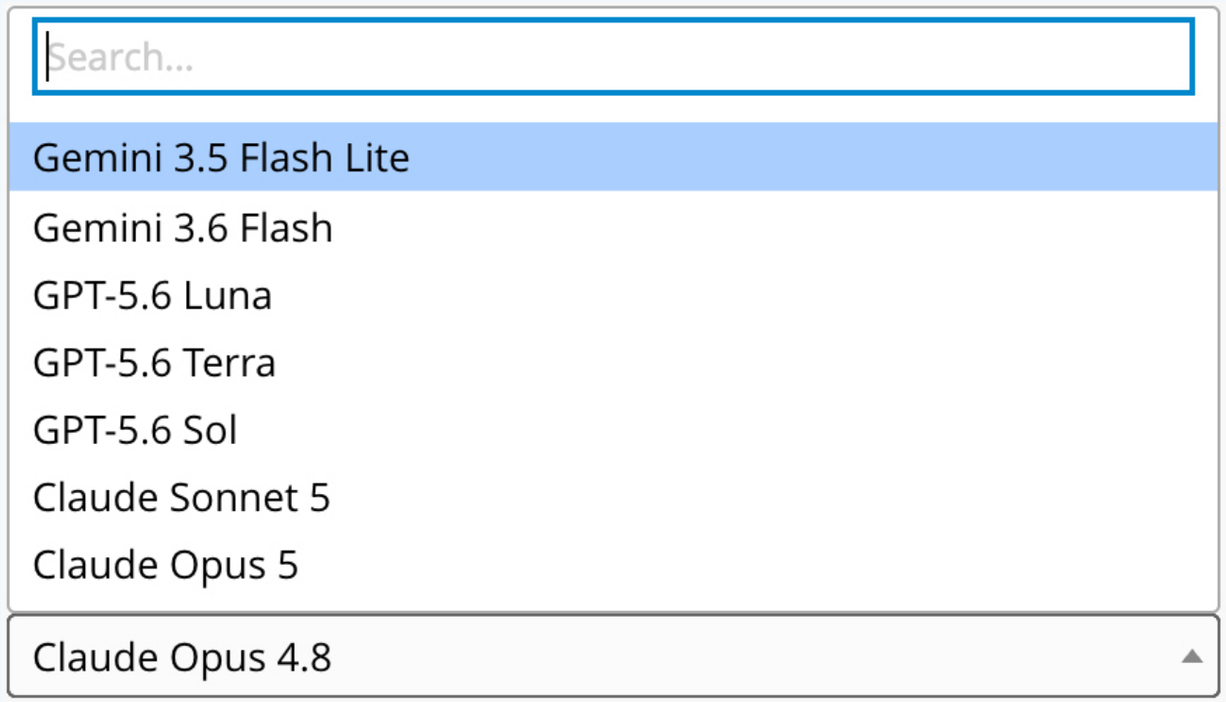


Ragic AI

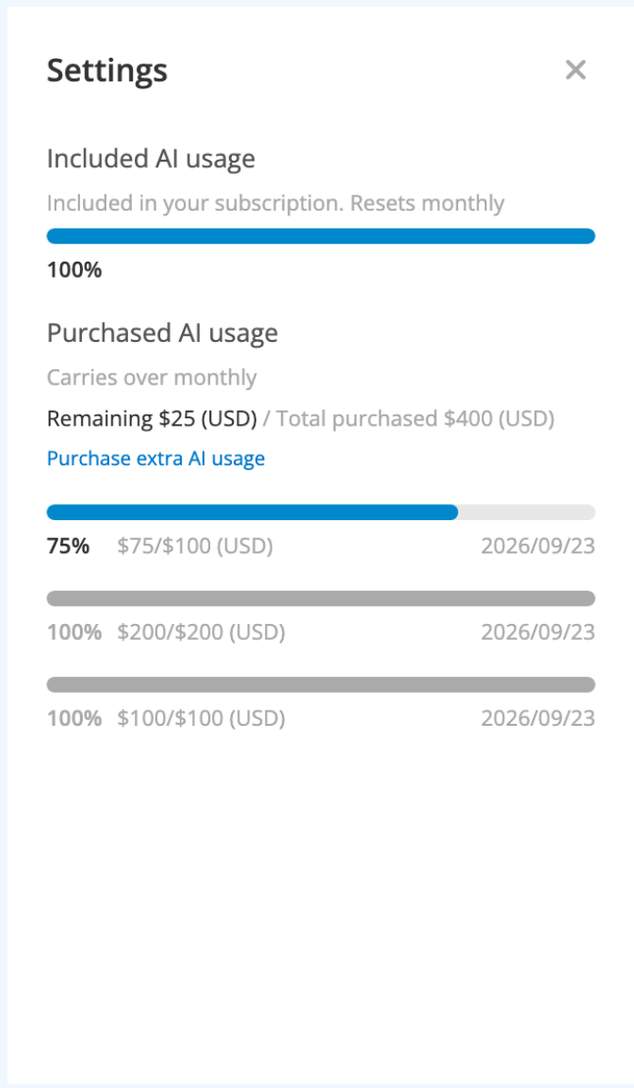
Ragic never uses your data to train AI models

Freely switch AI models

Switch AI models anytime.
Continuously updated, with flagship model supported.



Check your AI usage anytime

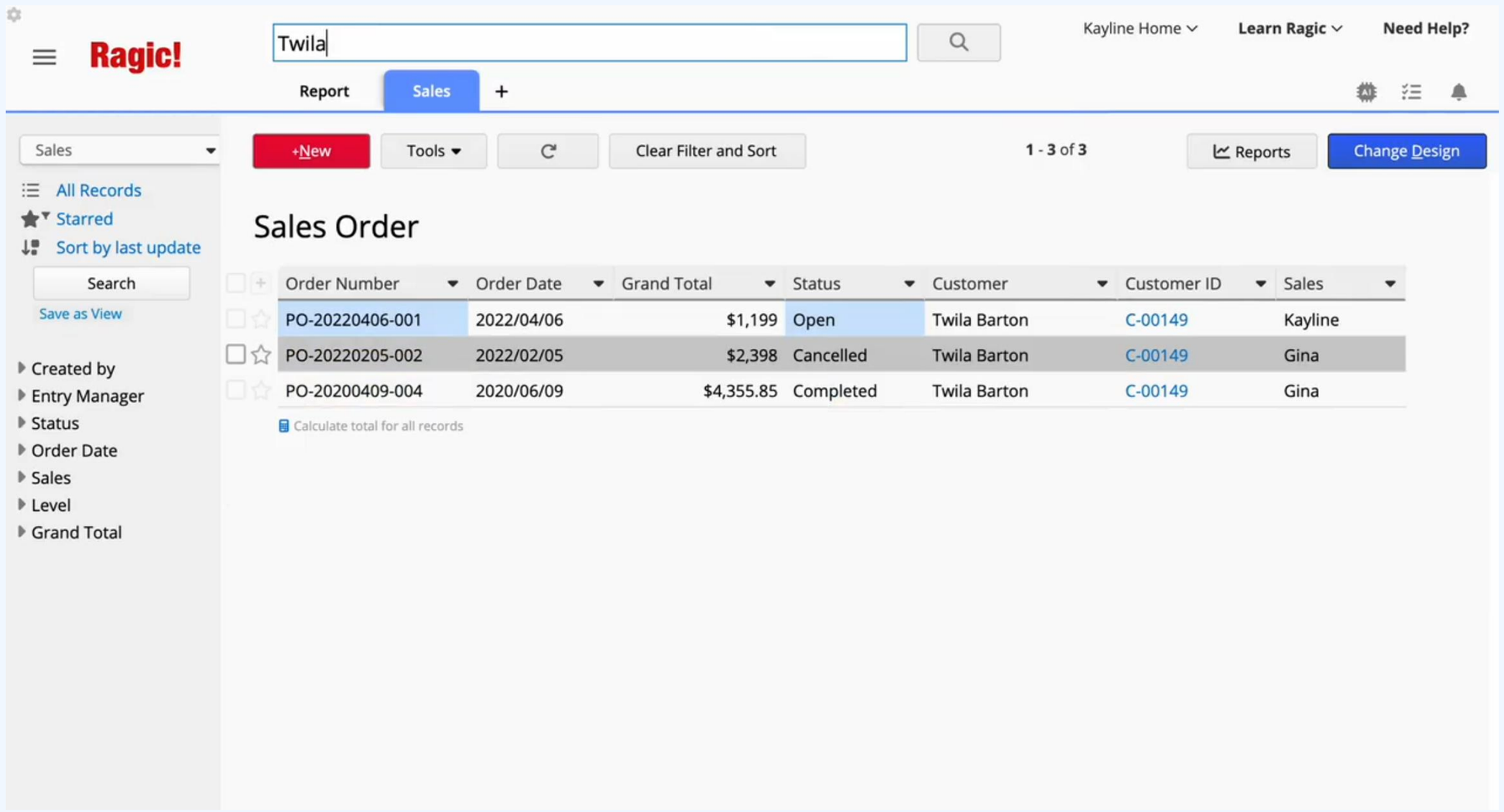


Ragic! Powerful Features

Your no-code database comes with these powerful features!

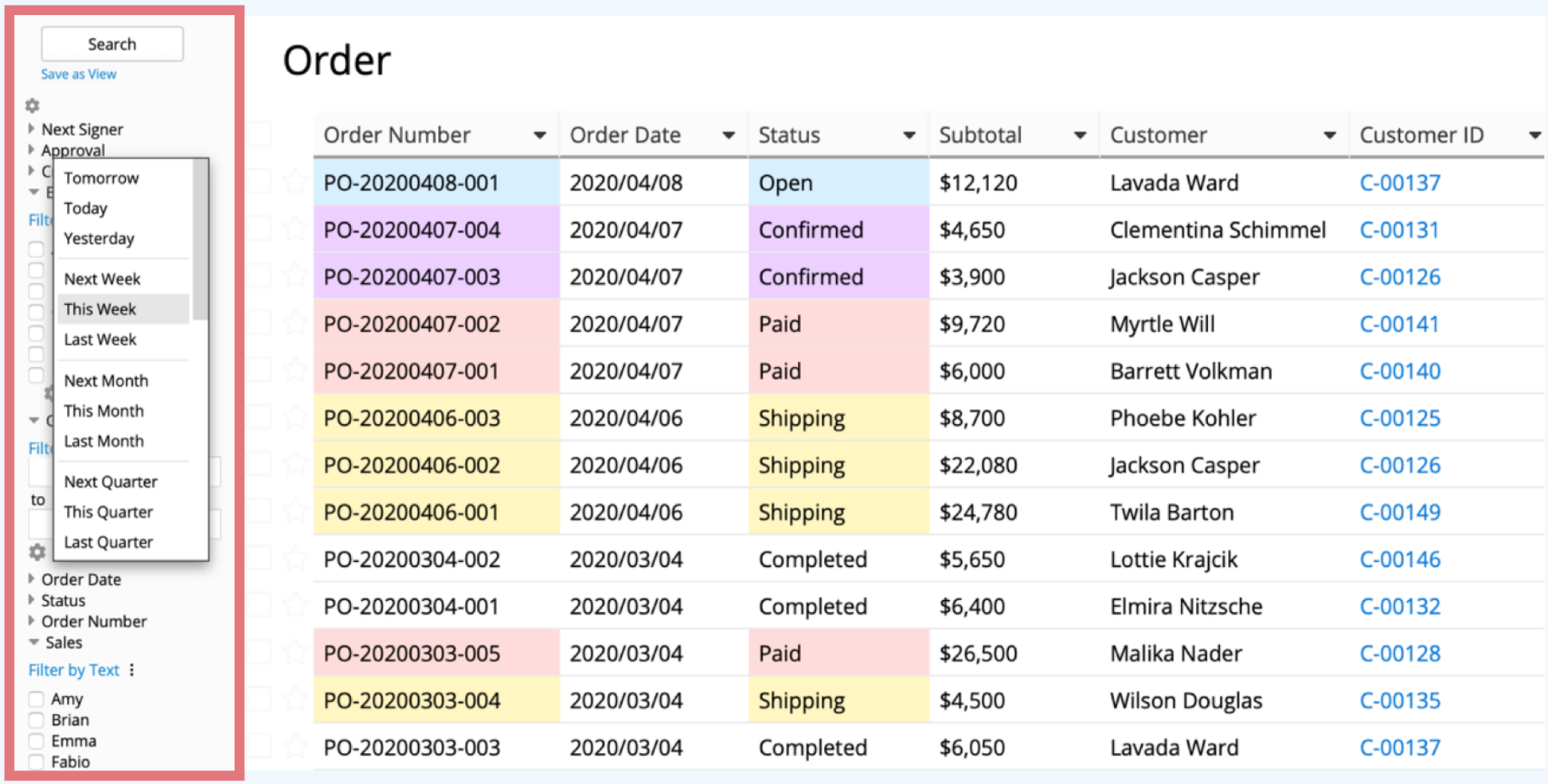
Full-Text Search

Instantly find the data you are looking for



Query Builder & Data Views

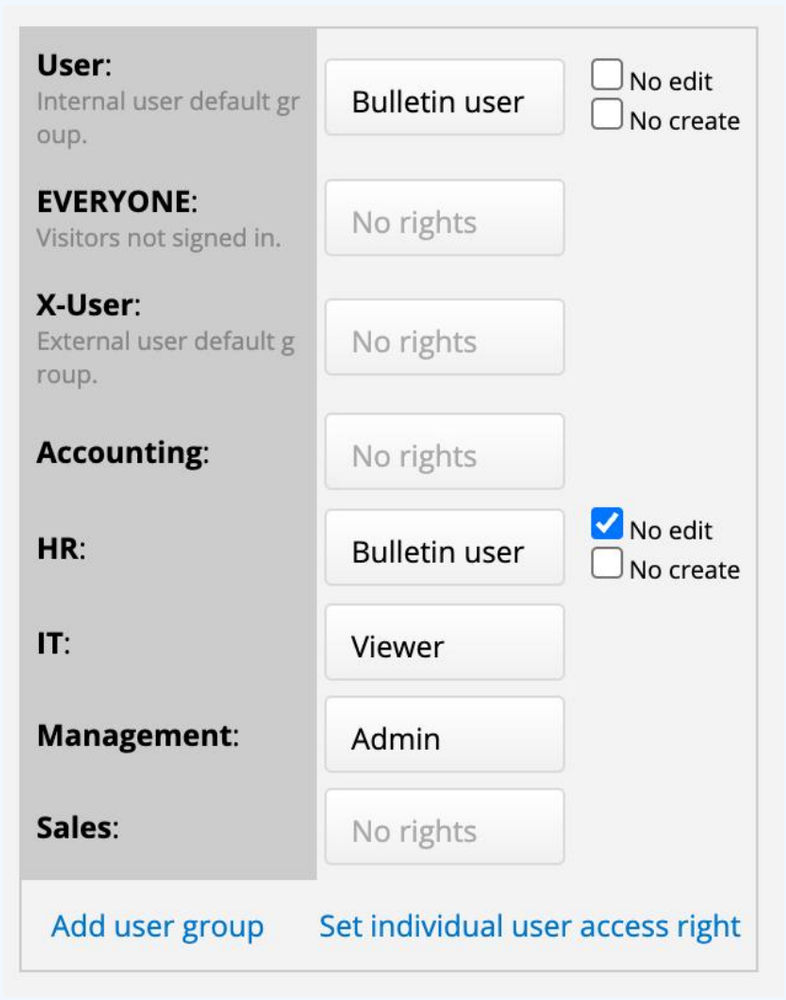
Create multiple views based on query criteria using any combination of fields



Controlled Access

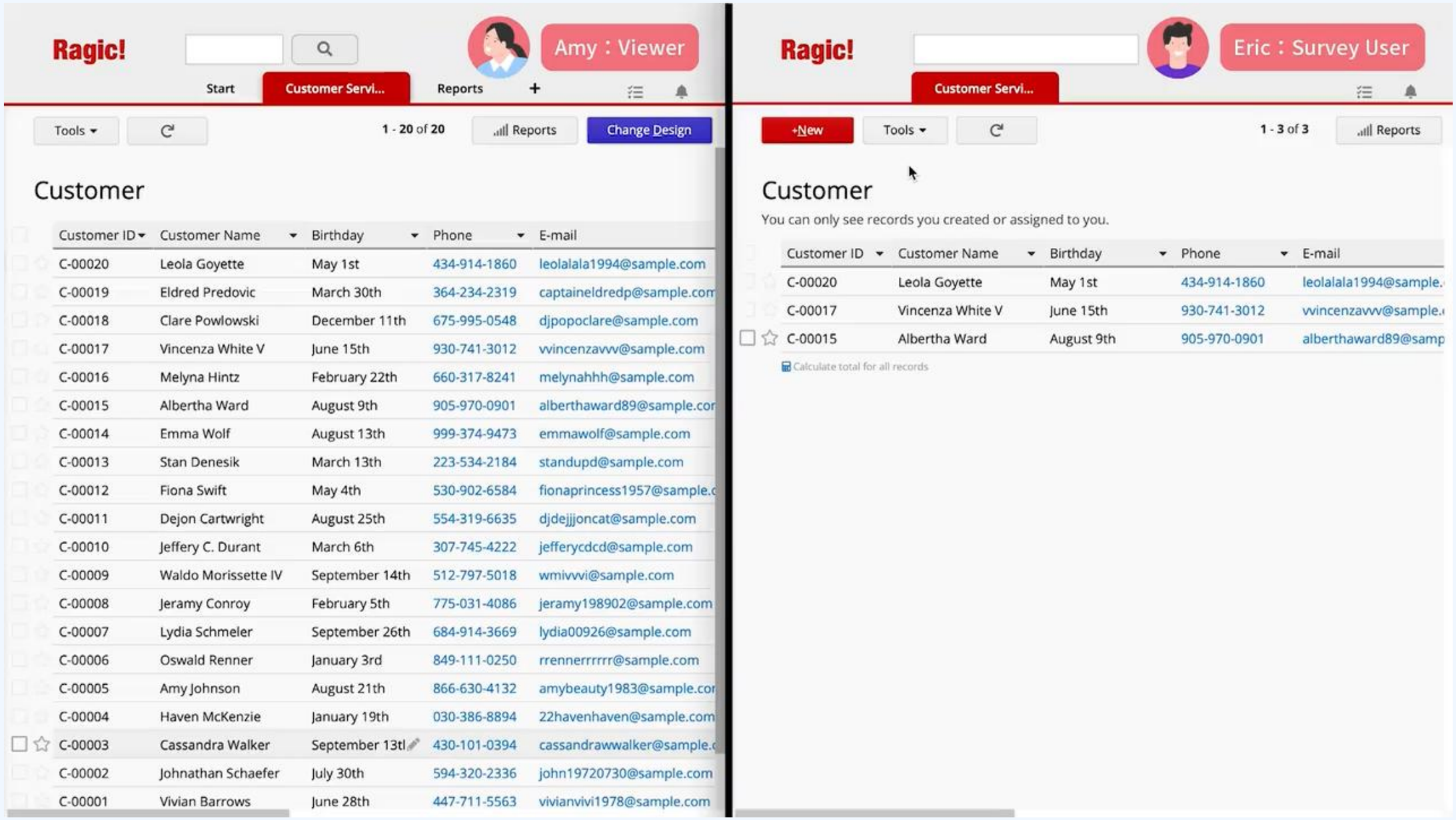
Covers all complex access management scenarios to control

who can view or modify specific data



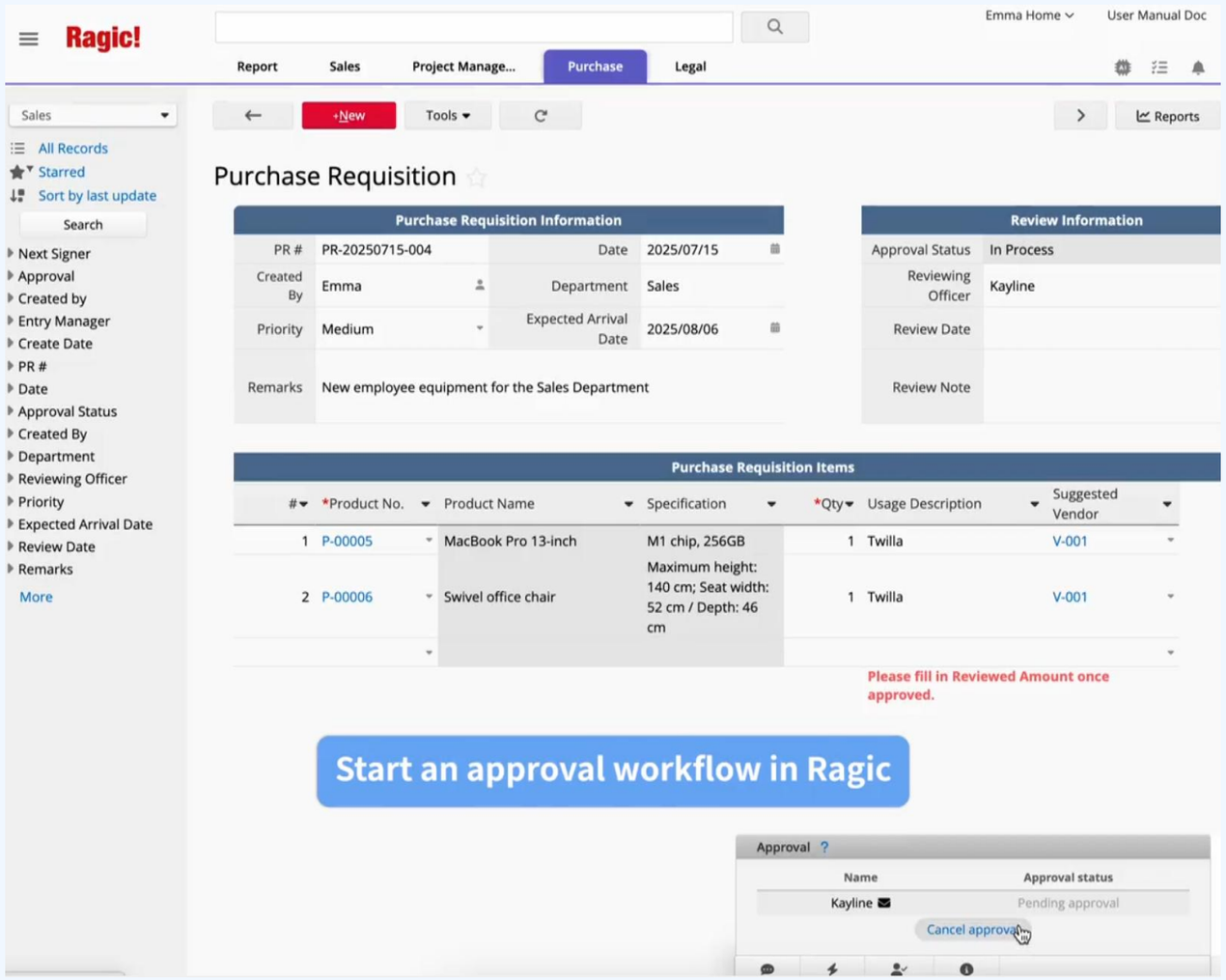
	No Rights	Viewer	Survey User	Bulletin User	Admin
View	X	O	△	O	O
Create	X	X	O	O	O
Modify	X	X	△	△	O

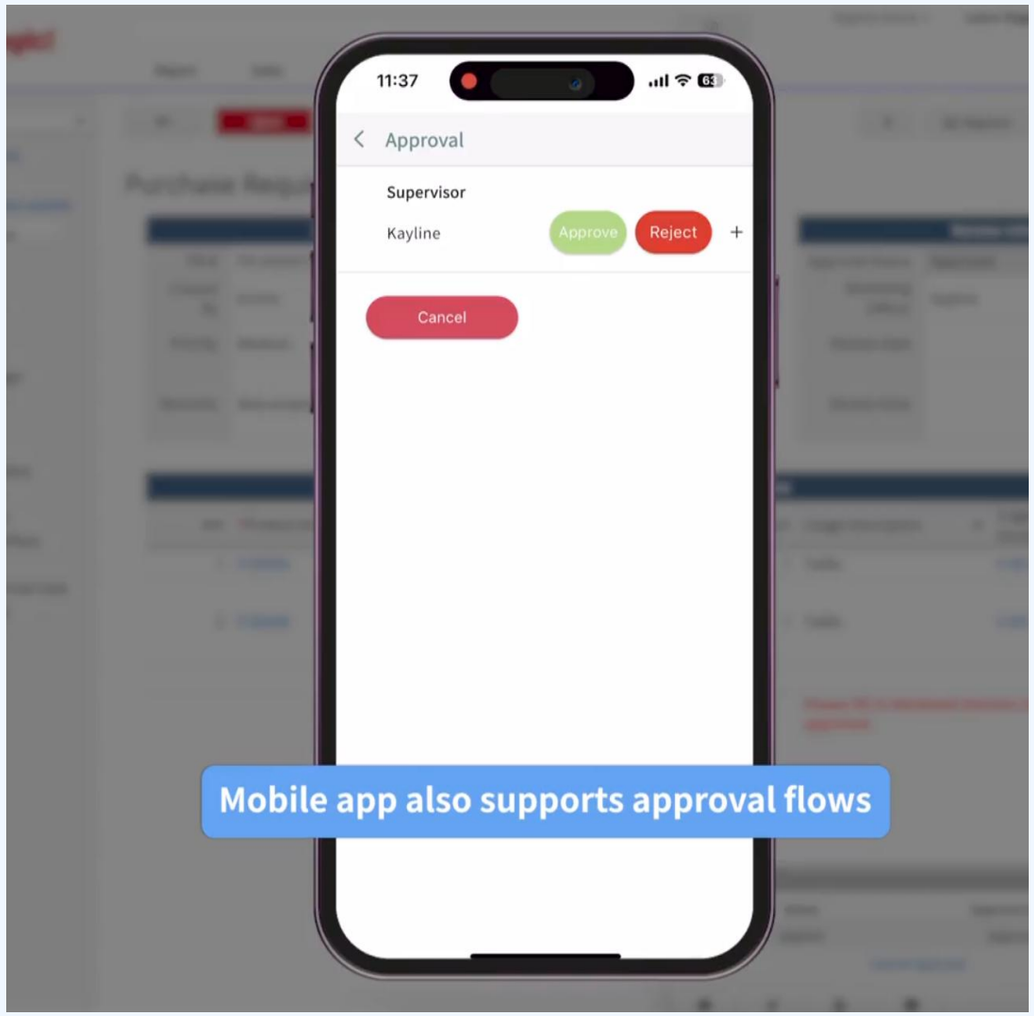
Viewer vs. Survey User



Approval Workflow

One-click approval process through Ragic's database, email, or Ragic app, with the ability to adapt your approval workflow by setting up rules

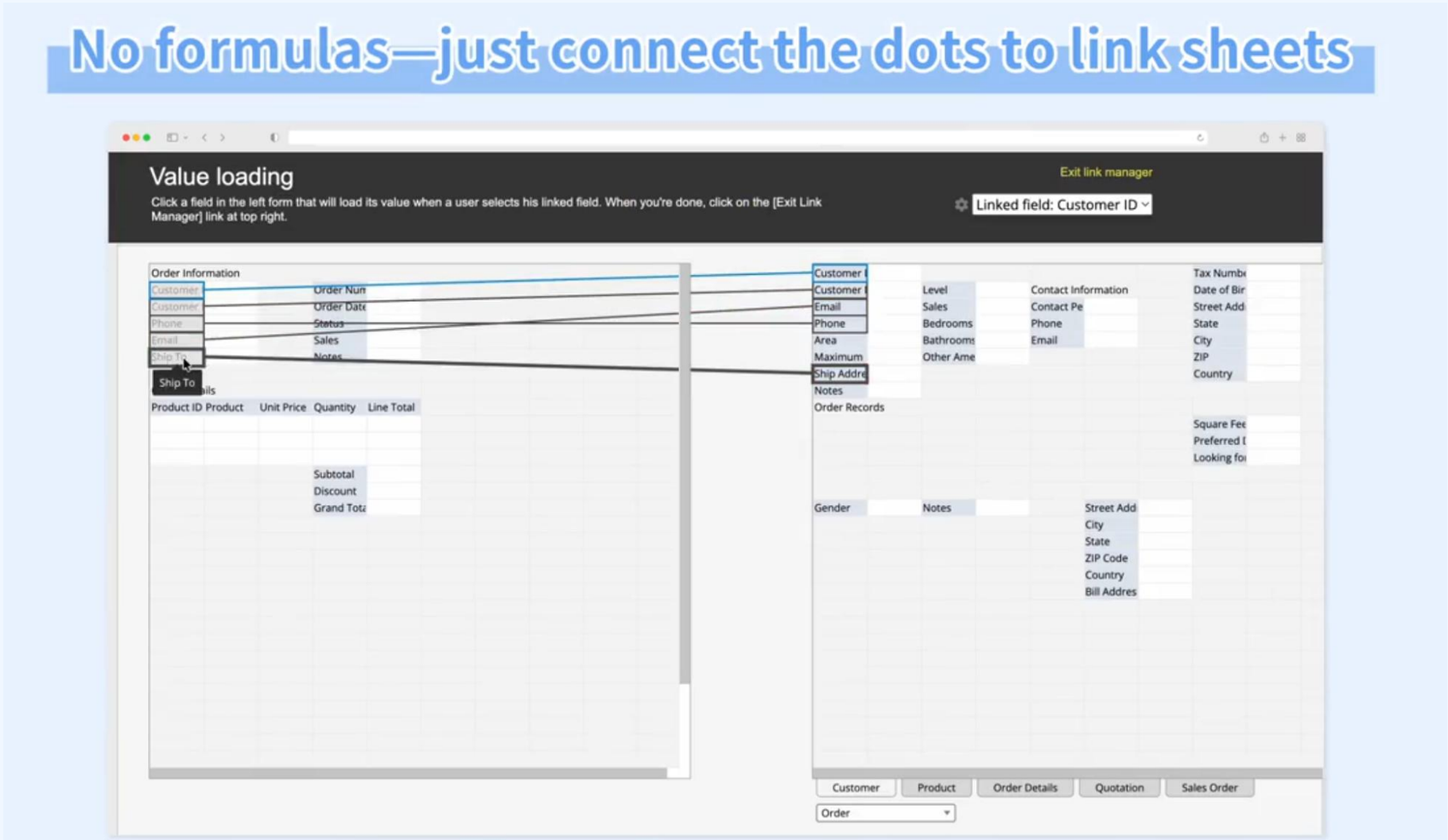




Link and Load

From isolated sheets to a connected database

Significantly reduces data-entry time and prevents manual input errors



Multiple Version Sheets

The same sheet can be created in multiple versions to display different information

Client use

Project (for Clients)

Project

Project Title	New product shoot		
Project ID	PO-20191110-001	Current Status	Execution
Category	Marketing	Start Date	2019/11/16
Manager	Rex	Completed Date	2019/11/23
File Upload		Total Amount	
Description	photographer: Eric (336-845-2783)		

Contract Number	
Contract Owner	
Account	
Status	

Income and Expenses

No.	Description	Category	Date of Receipt	Amount	Note
CF-20191116-01	space rental	Expense	2019/11/16	380	Moon Cafe : Krajcik Junction Forestport, NY 13338
CF-20191116-02	decorations	Expense	2019/11/16	37.6	flowers, plates, glasses
CF-20191117-01	meal	Expense	2019/11/17	62.49	6 staffs
CF-20191120-01	photographer (Eric)	Expense	2019/11/20	250	BMO Harris Bank: 000345777632

Internal use

Project

Project

Project Title	New product shoot		
Project ID	PO-20191110-001	Current Status	Execution
Category	Marketing	Start Date	2019/11/16
Manager	Rex	Completed Date	2019/11/23
File Upload		Total Amount	
Description	photographer: Eric (336-845-2783)		

Contract Number	
Contract Owner	
Account	
Status	

Tasks

Task ID	Task Title	Detailed Description	Completed?	Assigned To	Due Date	Completed Date	File
W-00001	ask Eric	photographer:Eric(336-845-2783)	✓	Lillian	2019/11/16	2019/11/17	contract.pdf
W-00002	space rental	find a coffee shop	✓	Lillian	2019/11/16	2019/11/17	
W-00003	buy decorations	flowers, plates, cups	✓	Lillian	2019/11/16	2019/11/17	checklist.docx
W-00004	food delivery	order food for the staffs(6)		Kayline	2019/11/20	2019/11/20	

Income and Expenses

No.	Description	Category	Date of Receipt	Amount	Note
CF-20191116-01	space rental	Expense	2019/11/16	380	Moon Cafe : Krajcik Junction Forestport, NY 13338
CF-20191116-02	decorations	Expense	2019/11/16	37.6	flowers, plates, glasses
CF-20191117-01	meal	Expense	2019/11/17	62.49	6 staffs
CF-20191120-01	photographer (Eric)	Expense	2019/11/20	250	BMO Harris Bank: 000345777632

Design different fields for client/internal sheets

— updates sync automatically!

Create a New Sheet From a Subtable & Show References From Existing Sheets

Two-way links between Subtables & Sheets

A

Project Management

Project Information			
Project ID	P-00002	Project Name	Revise user guide
Due Date	2019/01/08	Done?	No

Task			
Task Number	Description	Due Date	Owner
T-00004	Copy editing	2019/01/05	Lillian
T-00005	Upload to website	2019/01/15	Rex
Auto Generate			

B

Employee Management

Employee Information			
Name	Rex		
Gender	Male	Birth Date	1992/05/05

To Do List			
Task Number	Project ID	Description	Due Date
T-00001	P-00001	Facebook Ads	2019/01/06
T-00005	P-00002	Upload to website	2019/01/15
Auto Generate			

New sheet from subtable

Show references from existing sheets

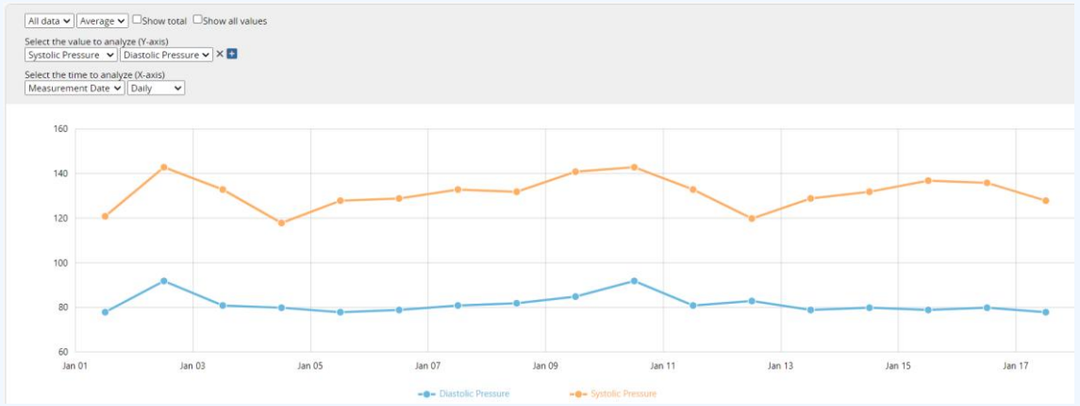
C

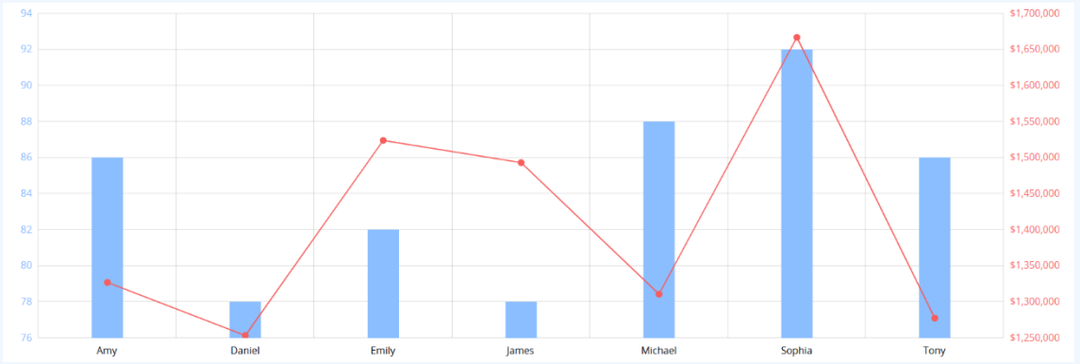
Project Task

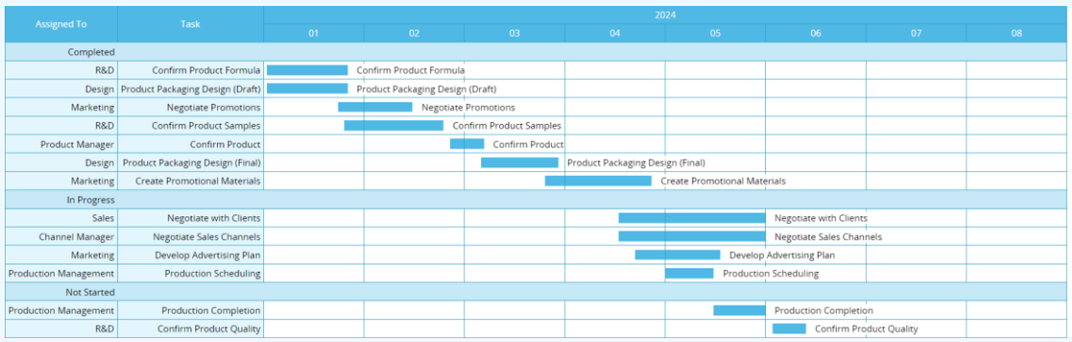
Task Information	
Task Number	T-00005
Project ID	P-00002
Description	Upload to website
Due Date	2019/01/15
Owner	Rex

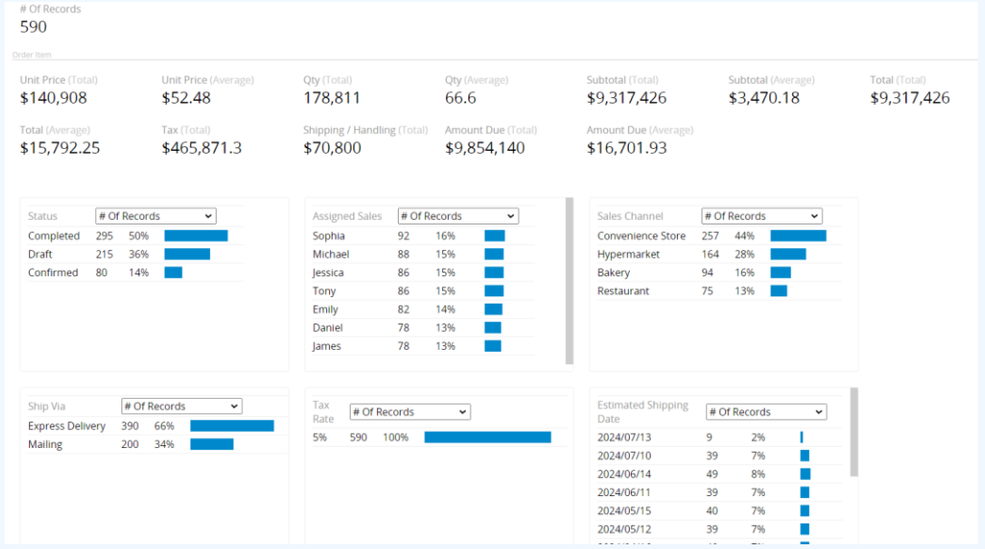
Visualization Reports

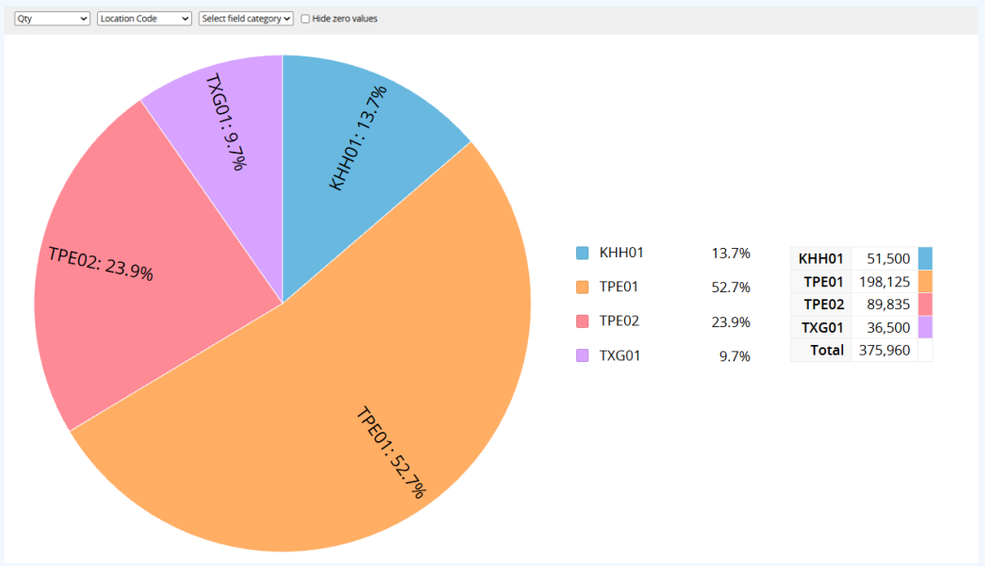
Analyze effectively, track trends, proportions, & schedules





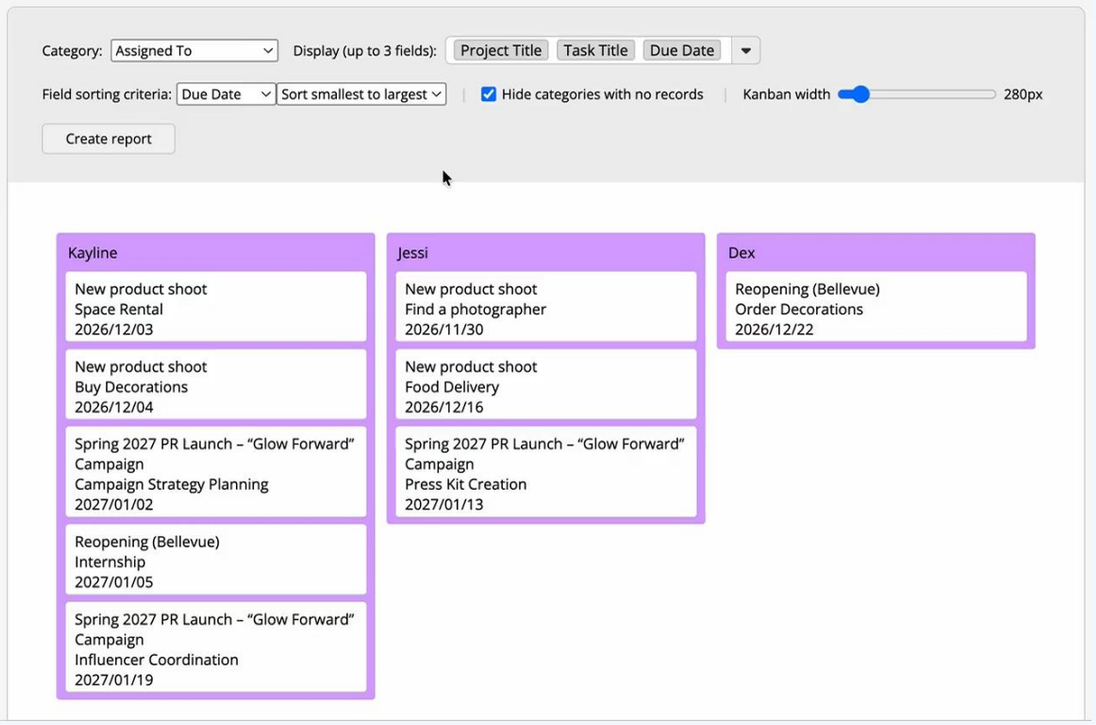


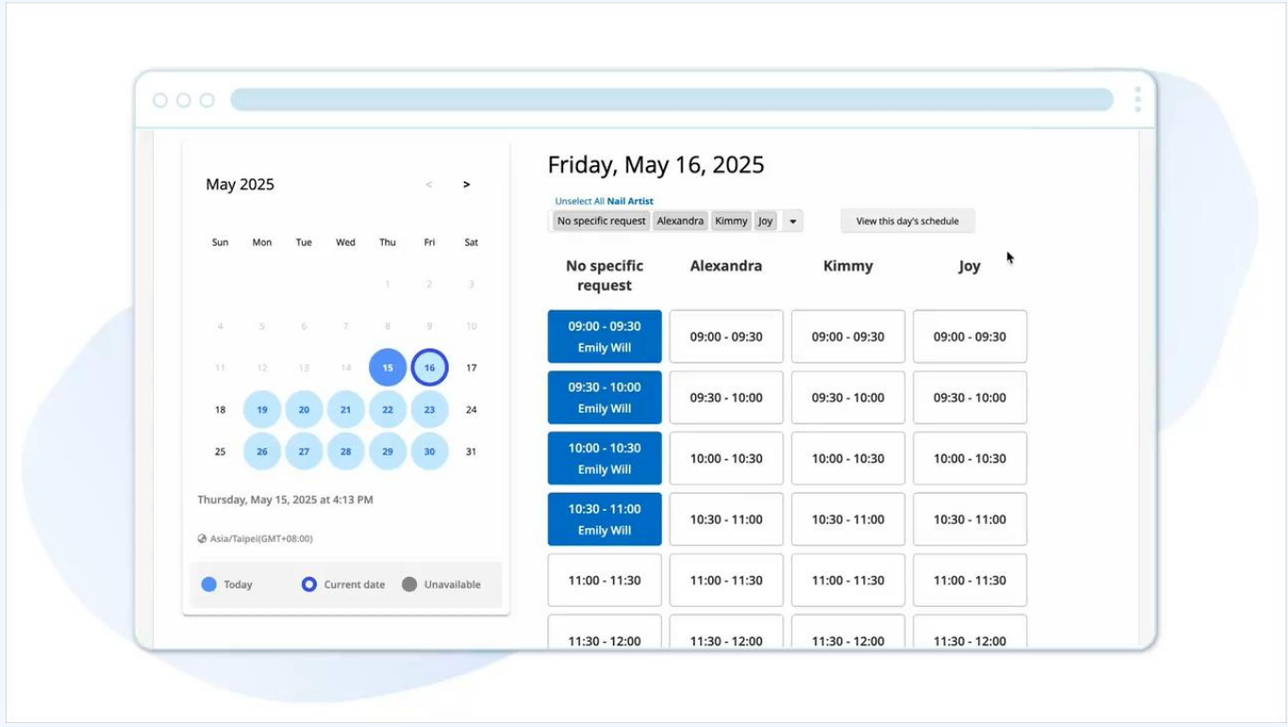




Interactive Reports

Streamline workflows, track task progress





Analytical Reports

Advanced data analysis, cross-referencing data

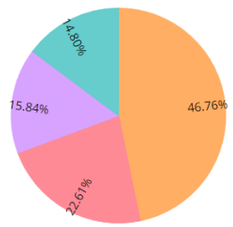
Hide zero values | Show averages | Show totals | Pie Chart | Display column field's values with text wrap ? | Display column field's values vertically

Amount Due | Order Date | Yearly | Sales Channel

	2023				2024				Total
Assigned Sales	Convenience Store	Hypermarket	Restaurant	Bakery	Convenience Store	Hypermarket	Restaurant	Bakery	
Daniel	$322,234	$85,046	$121,707	$46,618	$273,786	$84,690	$119,595	$199,859	$1,253,535
Emily	$387,483	$59,487	$117,285	$55,793	$499,981	$92,235	$121,641	$190,286	$1,524,191
James	$259,351	$123,087	$97,655	$100,376	$414,729	$138,503	$128,161	$231,562	$1,493,424
Jessica	$230,110	$193,396	$81,870	$92,820	$362,214	$63,643	$154,115	$149,062	$1,327,230
Michael	$188,717	$137,594	$87,163	$87,179	$416,745	$109,841	$141,908	$141,798	$1,310,945
Sophia	$396,462	$192,261	$61,698	$77,864	$493,659	$135,058	$115,021	$195,113	$1,667,136
Tony	$217,092	$151,455	$88,948	$76,173	$337,158	$98,517	$127,984	$180,352	$1,277,679
Total	$2,001,449	$942,326	$656,326	$536,823	$2,798,272	$722,487	$908,425	$1,288,032	$9,854,140

June, 2024 | Order Date | Pie Chart

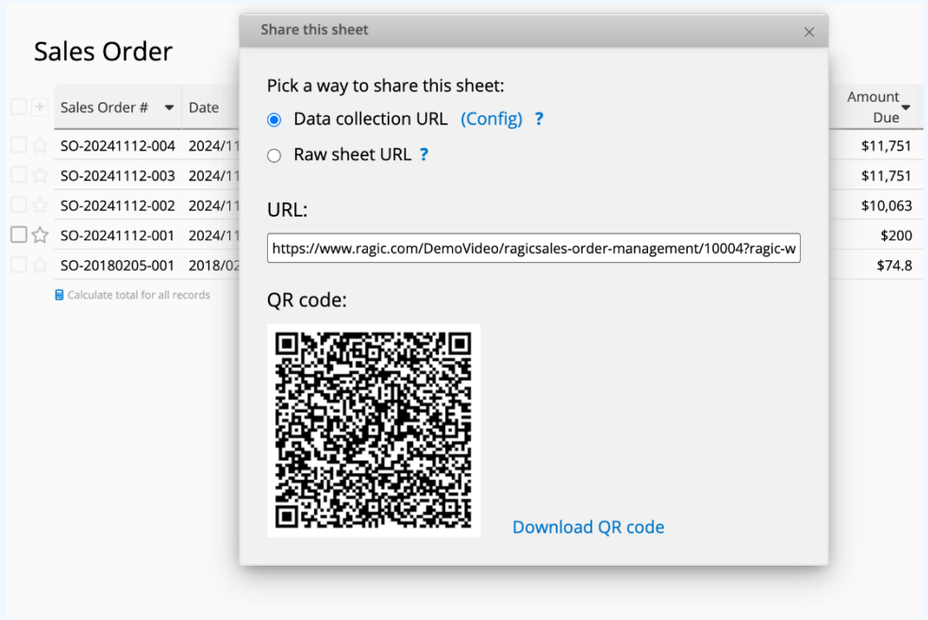
Sales Channel	Amount Due	% Total	LM	% Change LM	LY	% Change LY	YTD	YTD LY	YTD % Change LY
1. Convenience Store	$707,125	46.76%	$674,445	4.85%	$461,531	53.21%	$2,346,573	$1,138,823	106.05%
2. Bakery	$341,889	22.61%	$350,452	-2.44%	$83,512	309.39%	$1,092,409	$212,744	413.49%
3. Hypermarket	$239,490	15.84%	$126,715	89%	$205,557	16.51%	$628,413	$463,161	35.68%
4. Restaurant	$223,818	14.8%	$255,205	-12.3%	$113,148	97.81%	$735,840	$305,375	140.96%
Total	$1,512,322	100%	$1,406,817	7.5%	$863,748	75.09%	$4,803,235	$2,120,103	126.56%



Label Maker

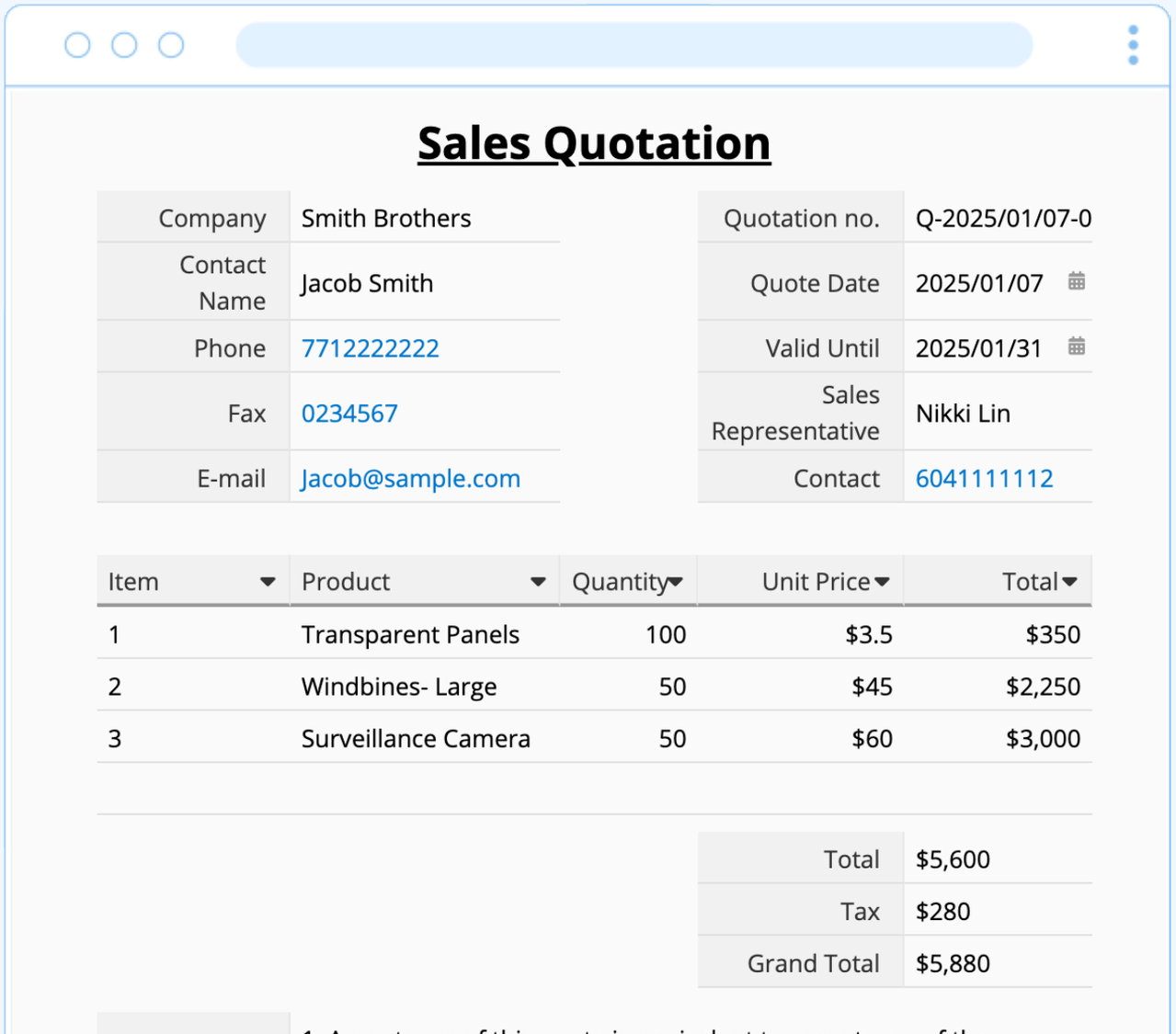
Generate and print labels from records & barcodes

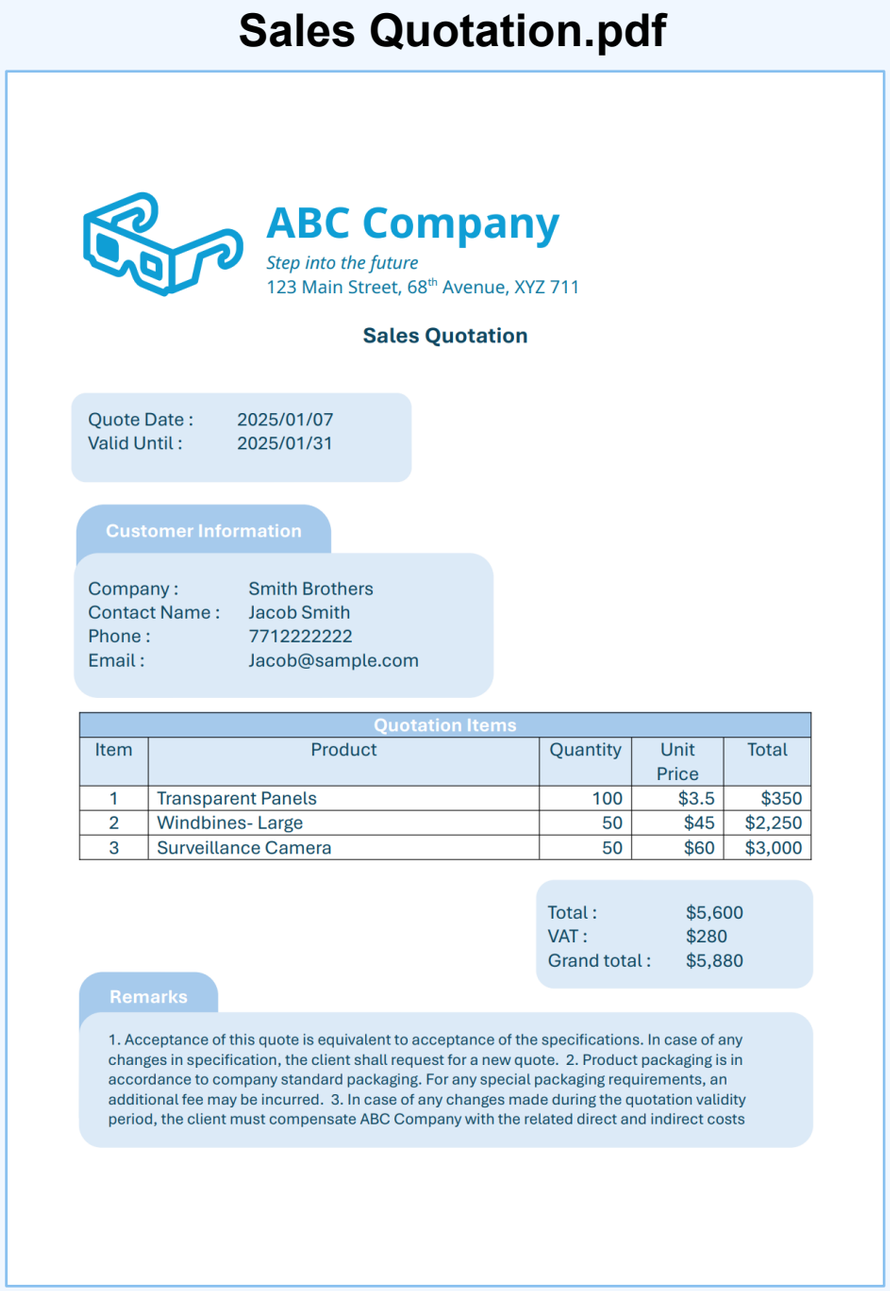




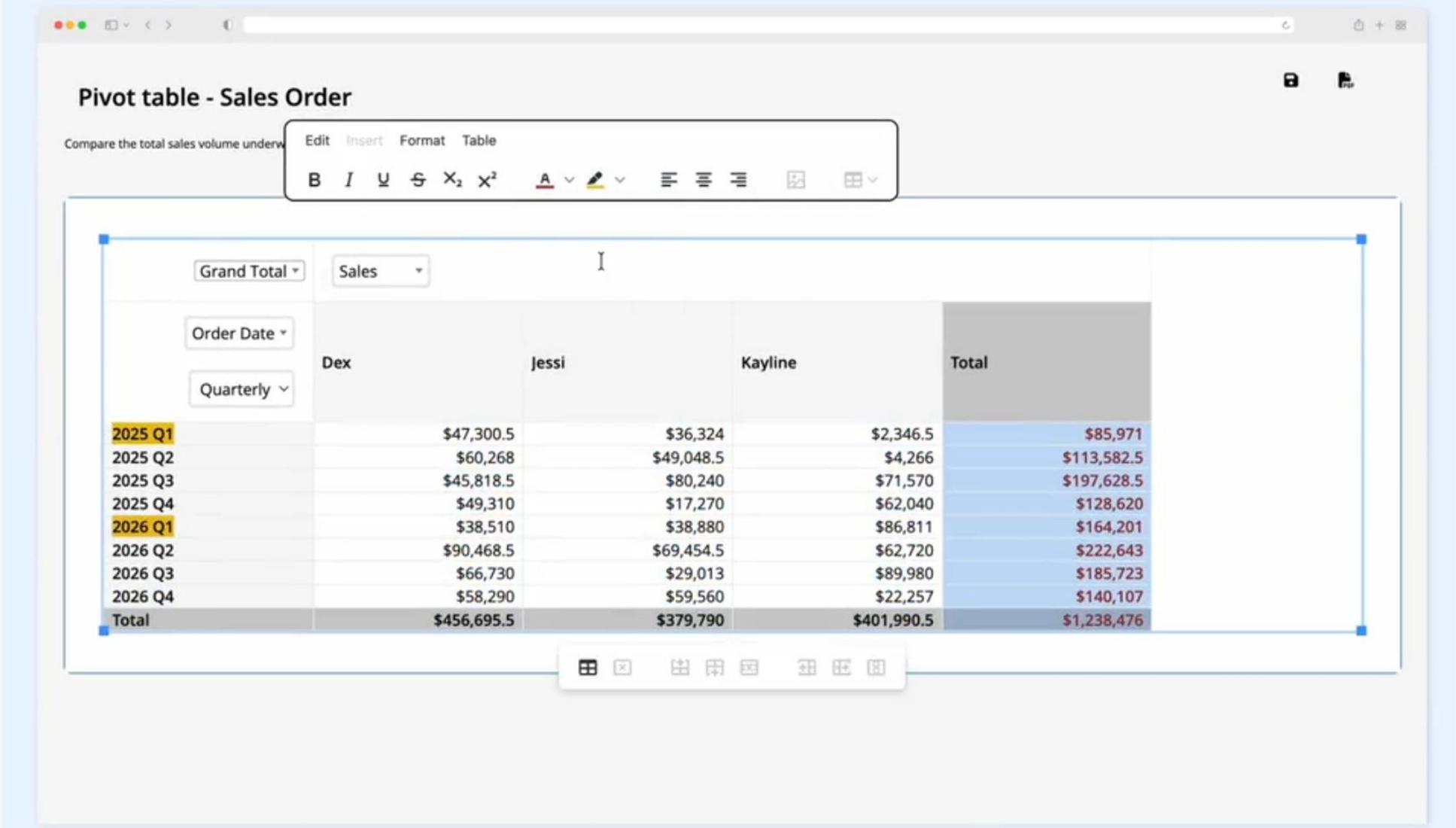
Custom Print Report

Export form data to custom file formats, including PDF, DOCX, PNG, XLSX, and PPTX





Creating an Editable Report Snapshot



Action Buttons: Convert Records

Convert a sales order into a delivery note

Sales Order

Order Information

Order Number	PO-20220311-002	Status	Open
Order Date	2022/03/11	Sales	Kayline

Customer Information

Customer ID	C-00146	Level	B
Customer	Lottie Krajcik	Email	lottieee223@exemple.com
Ship To			

Convert records completed: 1 records are converted to sheet Delivery Notes

OK

Order Details

Product ID				ne Total
P00226	Island			$23,995
P00224	Wood End Table	$1,688	20	$33,760

Subtotal	$57,755
Discount	20%
Grand Total	$46,204

Actions

Delivery Notes | Update Inventory | Reverse Deduct Inventory

Delivery Notes

Delivery Details

Order Number	PO-20220311-002	Delivery ID	D-20250714-002
Customer ID	C-00146	Customer	Lottie Krajcik
Phone	621-428-0875	Shipping Date	
Email	lottieee223@exemple.com	Shipping Method	
Shipping Address	9775 Ferry Corner Columbus, Ohio 23692, United States		

Order Details

Product ID	Product	Unit Price	Quantity
P00226	Marble Kitchen Island	4,799	5
P00224	Wood End Table	1,688	20

Action Buttons: Update Values

Update the inventory balance with one click

Sales Order ☆

Order Information

Order Number	PO-20220407-003	Status	Confirmed
Order Date			

Customer Informati

Customer ID	
Customer	
Ship To	

Action Update Inventory execution complete.

OK

Order Details

Product ID	Product	Unit Price	Quantity	Line Total
P00234	Loft Hammock	$1,298	1	$1,298
P00236	5-Piece Sectional Sofa	$2,596	1	$2,596

Subtotal	$3,894
Discount	
Grand Total	$3,894

Actions

Delivery Notes | Update Inventory | Reverse Deduct Inventory

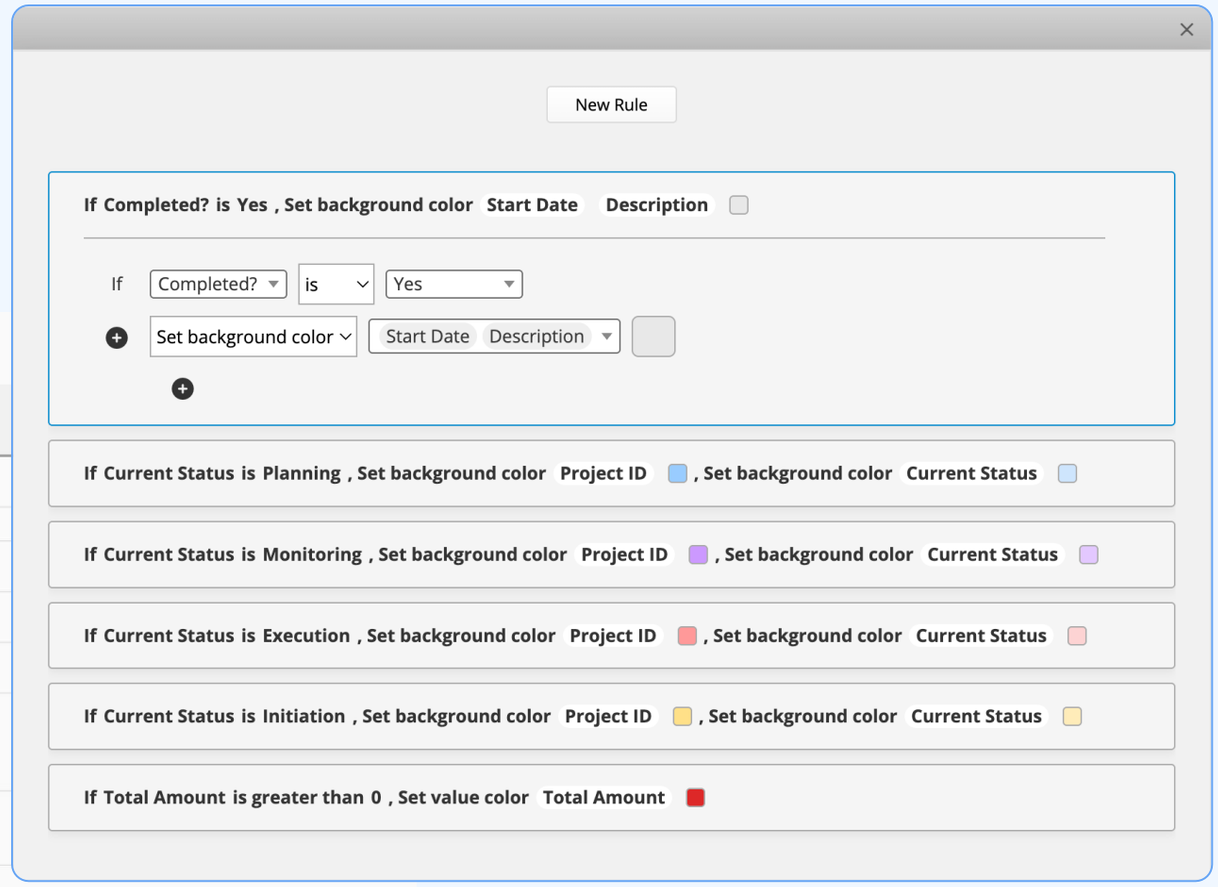
Product

Product ID	Product Name	Category	Unit Price	Stock	Image
P00236	5-piece sectional sofa	Sofa	$2,596	343	
P00235	Wooden media console	Living Room	$1,499		
P00234	Loft hammock	Home Accessories	$1,298	135	
P00233	Small irregular desk	Living Room	$599	515	
P00232	Baby swing	Kids	$499	259	

-1

-1

Conditional Formatting

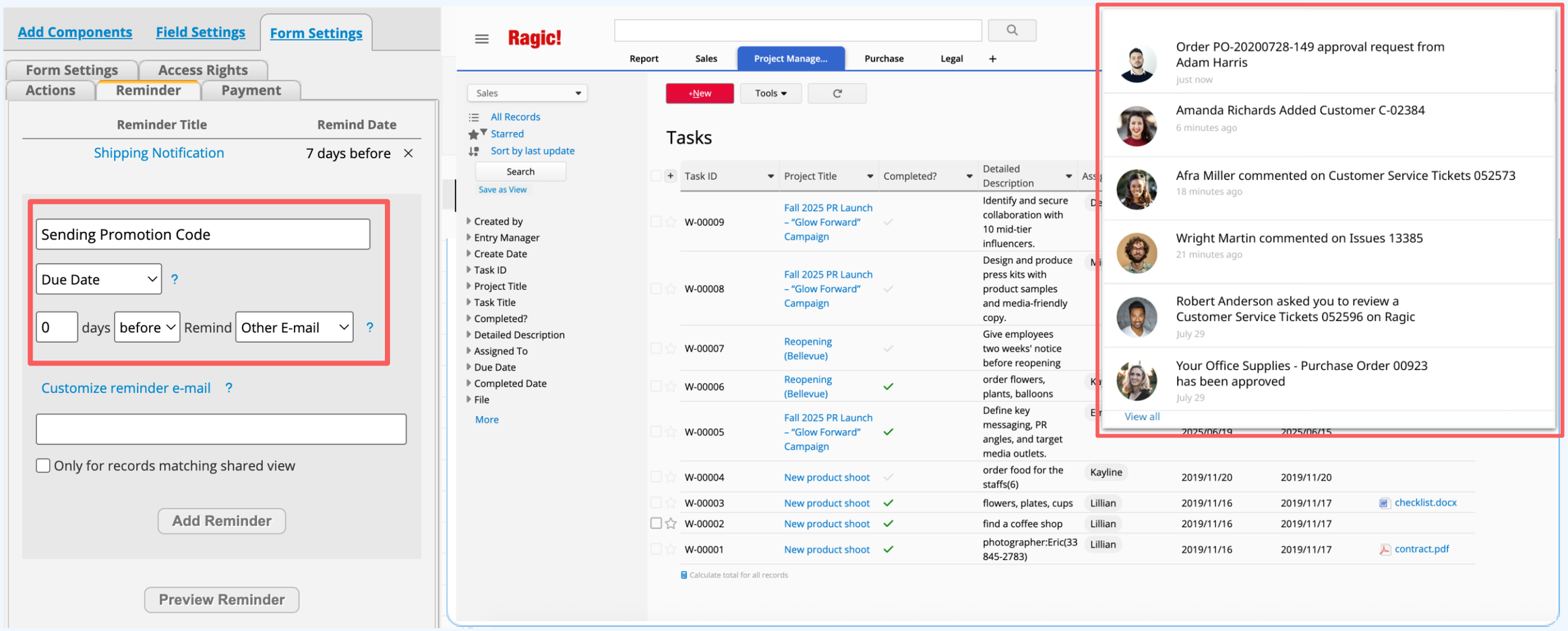


Project Management

Project ID	Project Title	Category	Current Status	Completed	Manager	Start Date	Completed Date	
PO-20191110-001	New product shoot	Marketing	Execution	✓	Rex	2019/11/16	2019/11/23	
PO-20191108-001	Uber Eats	Business	Execution		Lillian	2019/11/08	2019/11/15	
PO-20191102-002	Christmas adverts	Marketing	Initiation		Rex	2019/11/06	2019/11/25	
PO-20191101-001	Christmas event ideas	Marketing	Planning		Rex	2019/11/07	2019/11/15	
PO-20191030-002	Update Website	IT	Execution	✓	Kayline	2019/11/05	2019/11/08	
PO-20191030-001	Charity Event	Business	Monitoring	✓	Amy	2019/10/30	2019/11/08	
PO-20191029-001	Renovation (Washington Square)	Stores	Planning		Gina	2019/10/29	2020/01/20	
PO-20210405-002	Reopening (Bellevue)	Stores	Execution		Kayline	2021/04/05	2021/05/07	-$2,045.48 ceremony SOP.docx
PO-20191023-001	Monthly meeting	Internal	Planning	✓	Lillian	2019/10/23	2019/10/30	$0 monthly presentation.ppt
PO-20191020-001	Thanksgiving event ideas	Marketing	Planning	✓	Lillian	2019/10/20	2019/10/22	-$11,630.79 proposal.ppt
PO-20191016-002	Thanksgiving promotion	Marketing	Execution	✓	Gina	2019/10/16	2019/10/30	$0 proposal.ppt

Reminders & Instant Notifications

Get the latest updates via email, on-screen reminders, and real-time alerts



Importing & Exporting

	A	B	C	D	E	F
1	**Customer ID**	**Customer Name**	**Level**	**Email**	**Phone**	**Sales**
2	C-00149	Twila Barton	B	barton1973@sample.com	589-223-9835	Amy
3	C-00148	Ansel Reilly	A	reilly2034@sample.com	338-377-1878	Kayline
4	C-00147	Virgil O'Kon	C	virgilbeauty12@sample.com	350-964-0780	Gina
5	C-00146	Lottie Krajcik	B	lottieee223@sample.com	621-428-0875	Rex
6	C-00145	Leonie Schroeder	A	198329leonie@sample.com	542-312-6652	Kay
7	C-00144	Domenica Harris	A	domenicaharriss22@sample.com	490-614-9809	R
8	C-00143	Guido Murray	B	murraycutie@sample.com	445-710-4817	G
9	C-00142	Rosa Cummerata	B	rosarosarosa2@sample.com	356-793-0772	R
10	C-00141	Myrtle Will	B	myrtlewillll@sample.com	814-419-3332	Kay
11	C-00140	Barrett Volkman	C	volkmanisme@sample.com	572-923-1046	G
12	C-00139	Jordane Roob Sr.	B	jordane198311@sample.com	995-735-2086	R
13	C-00138	Sidney Anderson	C	sidneyy39@sample.com	452-947-9522	Kay

Create databases from Excel files

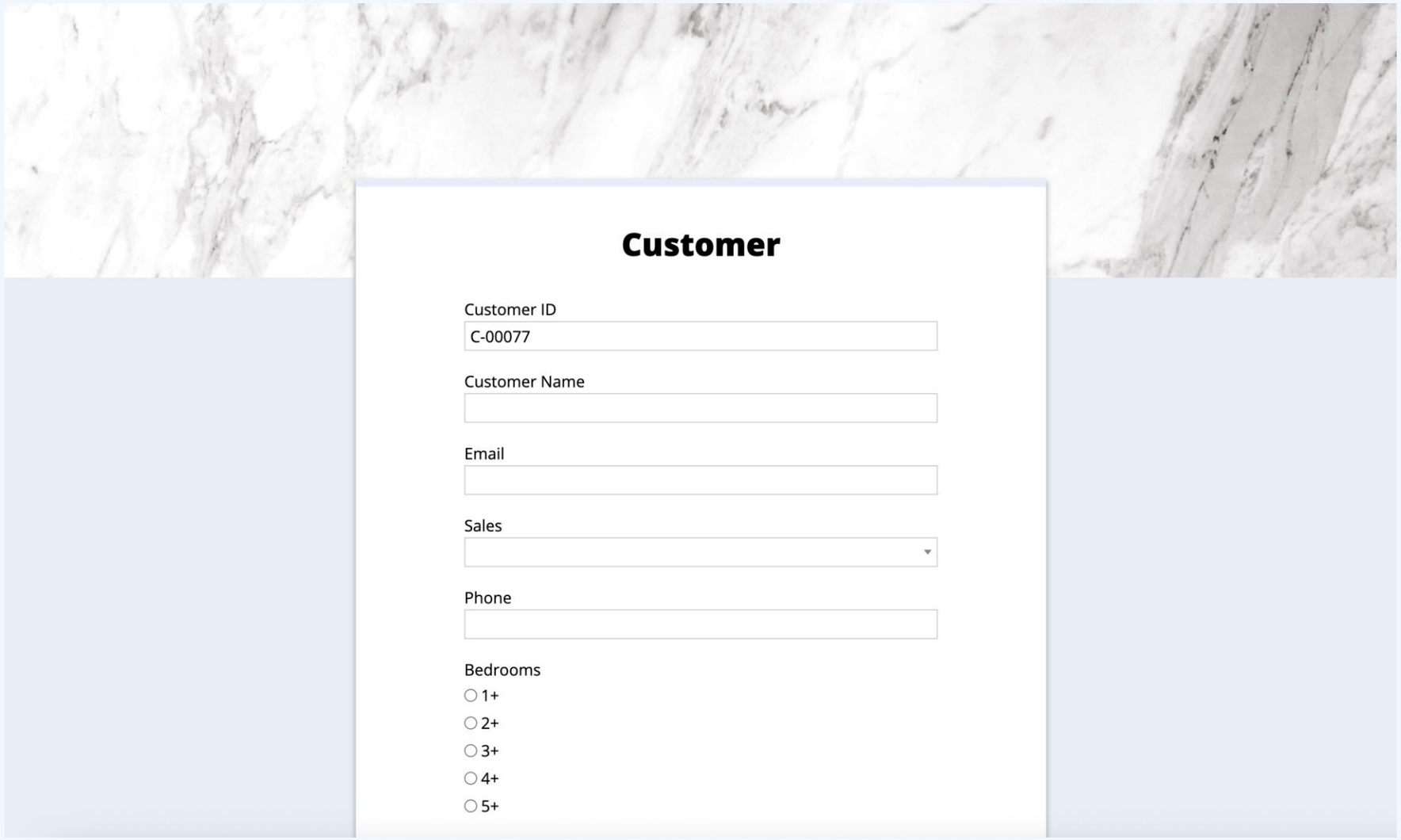
Export Excel/CSV files

Customer

Customer ID	Name	Level	Phone	Email	Sales
C-00149	Twila Barton	B	589-223-9835	barton1973@sample.com	Amy
C-00148	Ansel Reilly	A	338-377-1878	reilly2034@sample.com	Kayline
C-00147	Virgil O'Kon	C	350-964-0780	virgilbeauty12@sample.com	Gina
C-00146	Lottie Krajcik	B	621-428-0875	lottieee223@sample.com	Rex
C-00145	Leonie Schroeder	A	542-312-6652	198329leonie@sample.com	Kayline
C-00144	Domenica Harris	A	490-614-9809	domenicaharriss22@sample.com	Rex
C-00143	Guido Murray	B	445-710-4817	murraycutie@sample.com	Gina
C-00142	Rosa Cummerata	B	356-793-0772	rosarosarosa2@sample.com	Rex
C-00141	Myrtle Will	B	814-419-3332	myrtlewillll@sample.com	Kayline
C-00140	Barrett Volkman	C	572-923-1046	volkmanisme@sample.com	Gina
C-00139	Jordane Roob Sr.	B	995-735-2086	jordane198311@sample.com	Rex
C-00138	Sidney Anderson	C	452-947-9522	sidneyy39@sample.com	Kayline
C-00137	Lavada Ward	B	481-345-6062	lavada222@sample.com	Kayline

Embedding on Your Website

Integrate database functionality to power your web pages and blogs



Calendar Sync

Track all the dates in the database with your favorite calendar application

Sales Orders

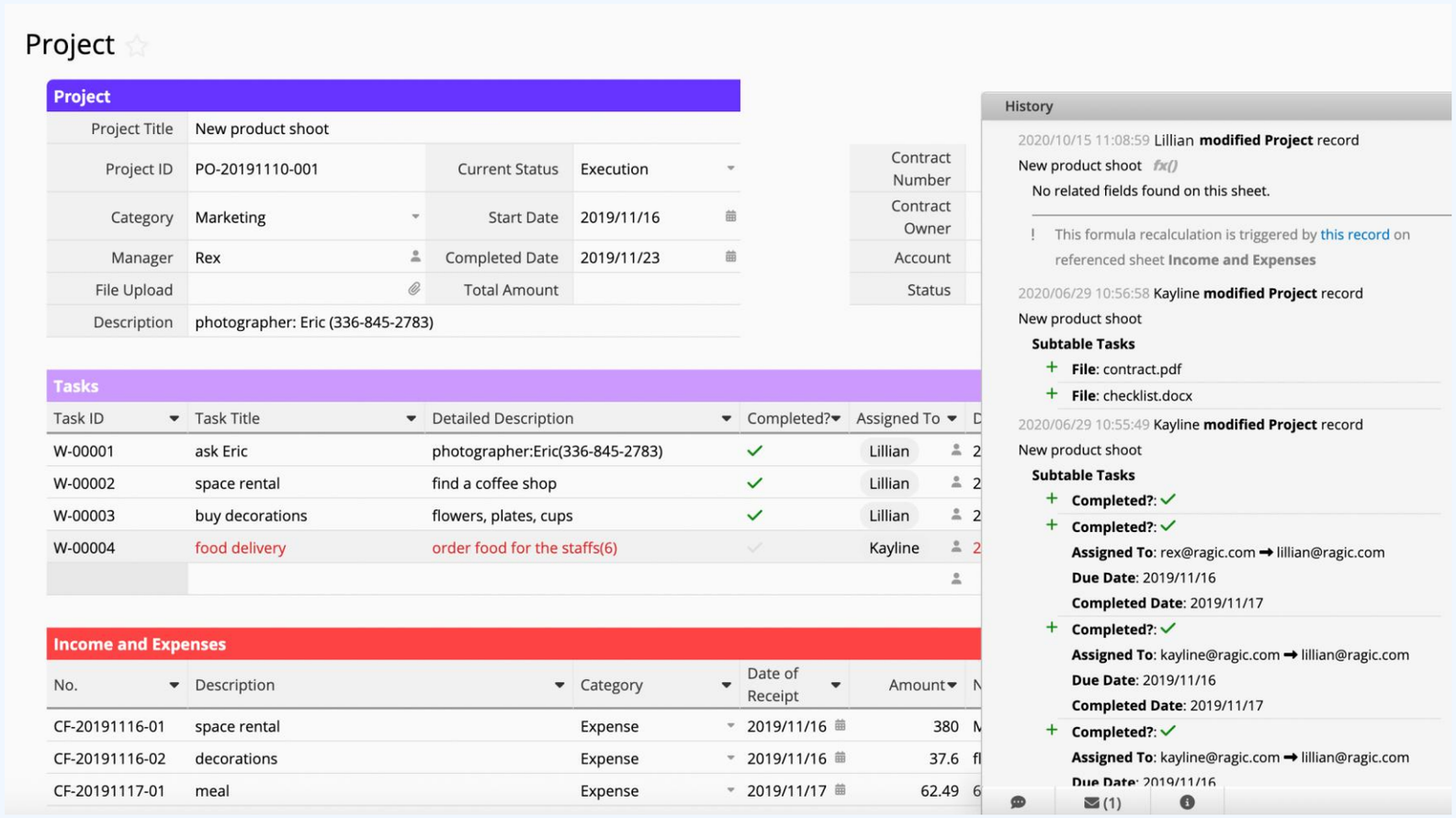
Sales Order #	*Account ID	Account Name	Estimated Shipping Date	Status	Date
SO-20240710-001	C-00003	Global Commercial Bank	2024/07/10	Completed	2024/07/10
SO-20240709-003	C-00003	Global Commercial Bank	2024/07/12	Completed	2024/07/09
SO-20240619-001	C-00003	Global Commercial Bank	2024/06/22	Complete	2024/06/19
SO-20240618-001	C-00003	Global Commercial Bank	2024/06/21	Confirmed	2024/06/18
SO-20240617-001	C-00003	Global Commercial Bank	2024/06/20	Confirmed	2024/06/17
SO-20240616-001	C-00003	Global Commercial Bank	2024/06/19	Confirmed	2024/06/16
SO-20240612-001	C-00003	Global Commercial Bank	2024/06/15	Confirmed	2024/06/12
SO-20240611-001	C-00003	Global Commercial Bank	2024/06/14	Confirmed	2024/06/11
SO-20240610-001	C-00003	Global Commercial Bank	2024/06/13	Confirmed	2024/06/10
SO-20240609-001	C-00003	Global Commercial Bank	2024/06/12	Confirmed	2024/06/09
SO-20240607-001	C-00003	Global Commercial Bank	2024/06/10	Confirmed	2024/06/07
SO-20240606-001	C-00003	Global Commercial Bank	2024/06/09	Confirmed	2024/06/06
SO-20240605-001	C-00003	Global Commercial Bank	2024/06/08	Confirmed	2024/06/05
SO-20240602-001	C-00003	Global Commercial Bank	2024/06/05	Completed	2024/06/02
SO-20240601-001	C-00003	Global Commercial Bank	2024/06/04	Confirmed	2024/06/01

Today June 2024 Month

SUN	MON	TUE	WED	THU	FRI
26	27 SO-20240524-001	28 SO-20240525-001	29 SO-20240526-001	30 SO-20240527-001	31 SO-20240528-001
2	3 SO-20240531-001	4 SO-20240601-001	5 SO-20240602-001	6	7
9 SO-20240606-001	10 SO-20240607-001	11	12 SO-20240609-001	13 SO-20240610-001	14 SO-20240611-001
16	17	18	19 SO-20240616-001	20 SO-20240617-001	21 SO-20240618-001
23	24	25	26	27	28

Clear Version History

Complete version history showing all modifications to the entry



2020/10/15 11:08:59 Lillian **modified** **Project** record New product shoot

fx()

! This formula recalculation is triggered by this record on referenced sheet **Income and Expenses**

2020/06/29 10:56:58 Kayline **modified** **Project** record New product shoot

Subtable Tasks

+ **File:** contract.pdf
+ **File:** checklist.docx

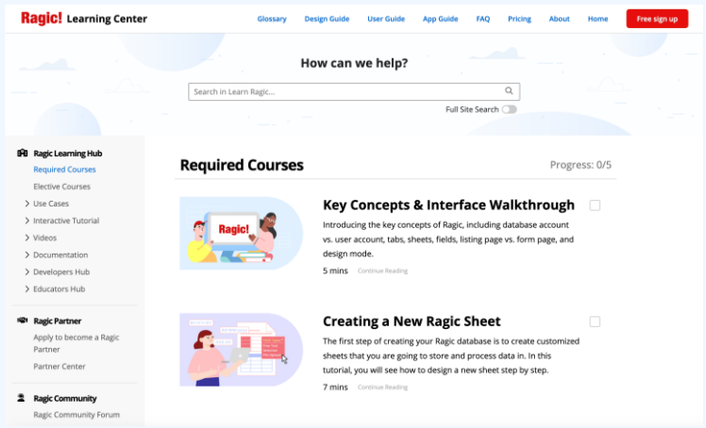
2020/06/29 10:55:49 Kayline **modified** **Project** record New product shoot

Subtable Tasks

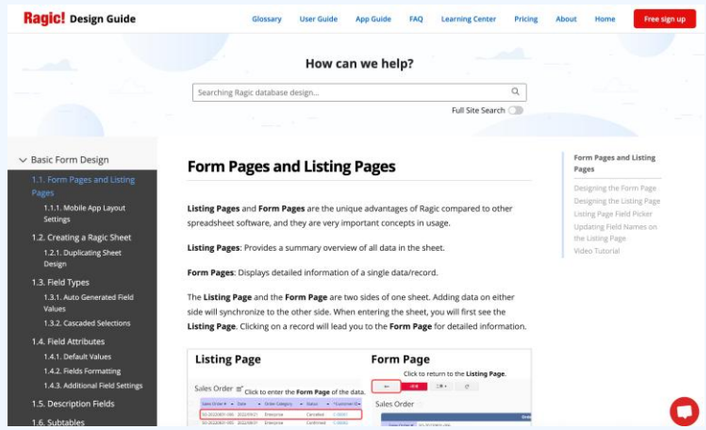
+ **Completed?:** ✓

Learn Ragic!

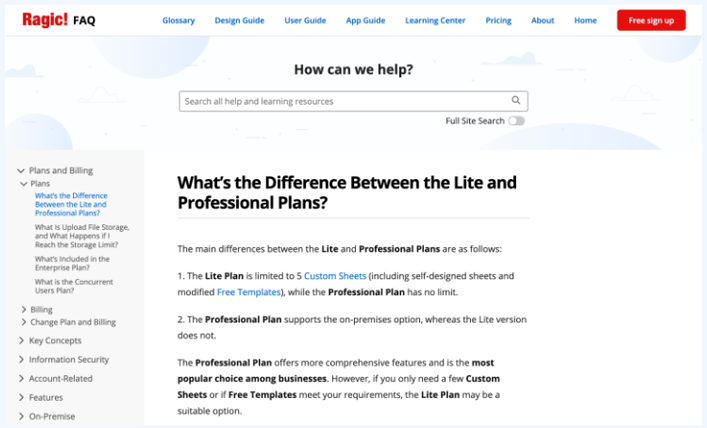
Learning Center



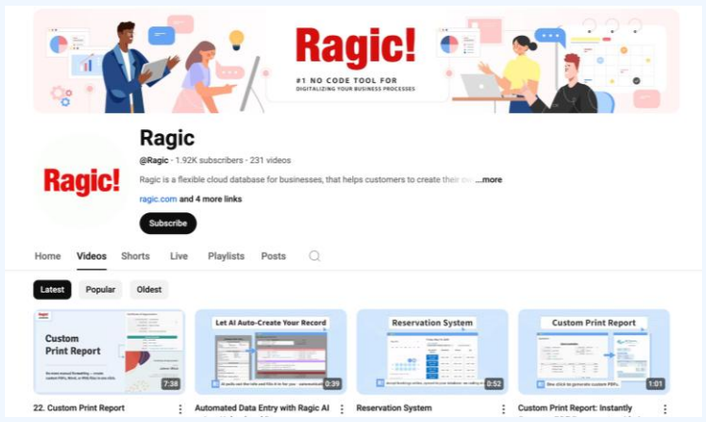
Design Guide & User Guide



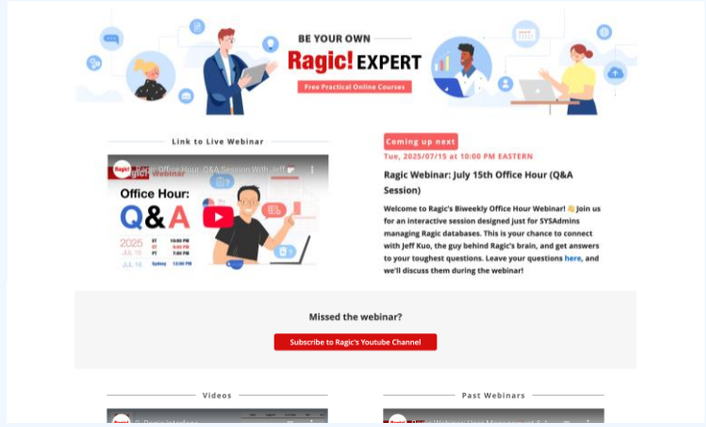
FAQ & API Developer Guide



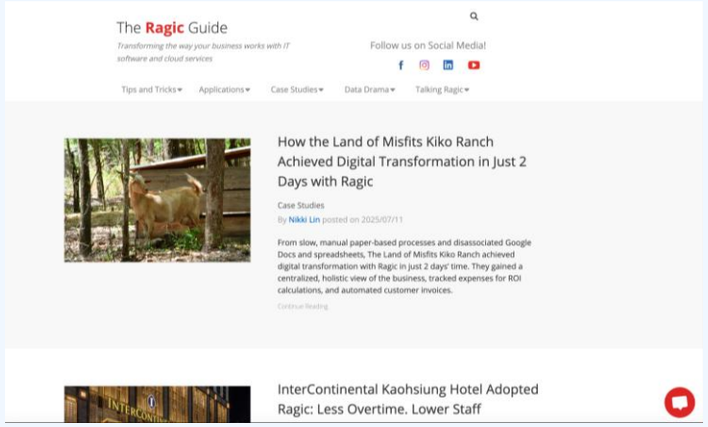
YouTube Channel



Webinars



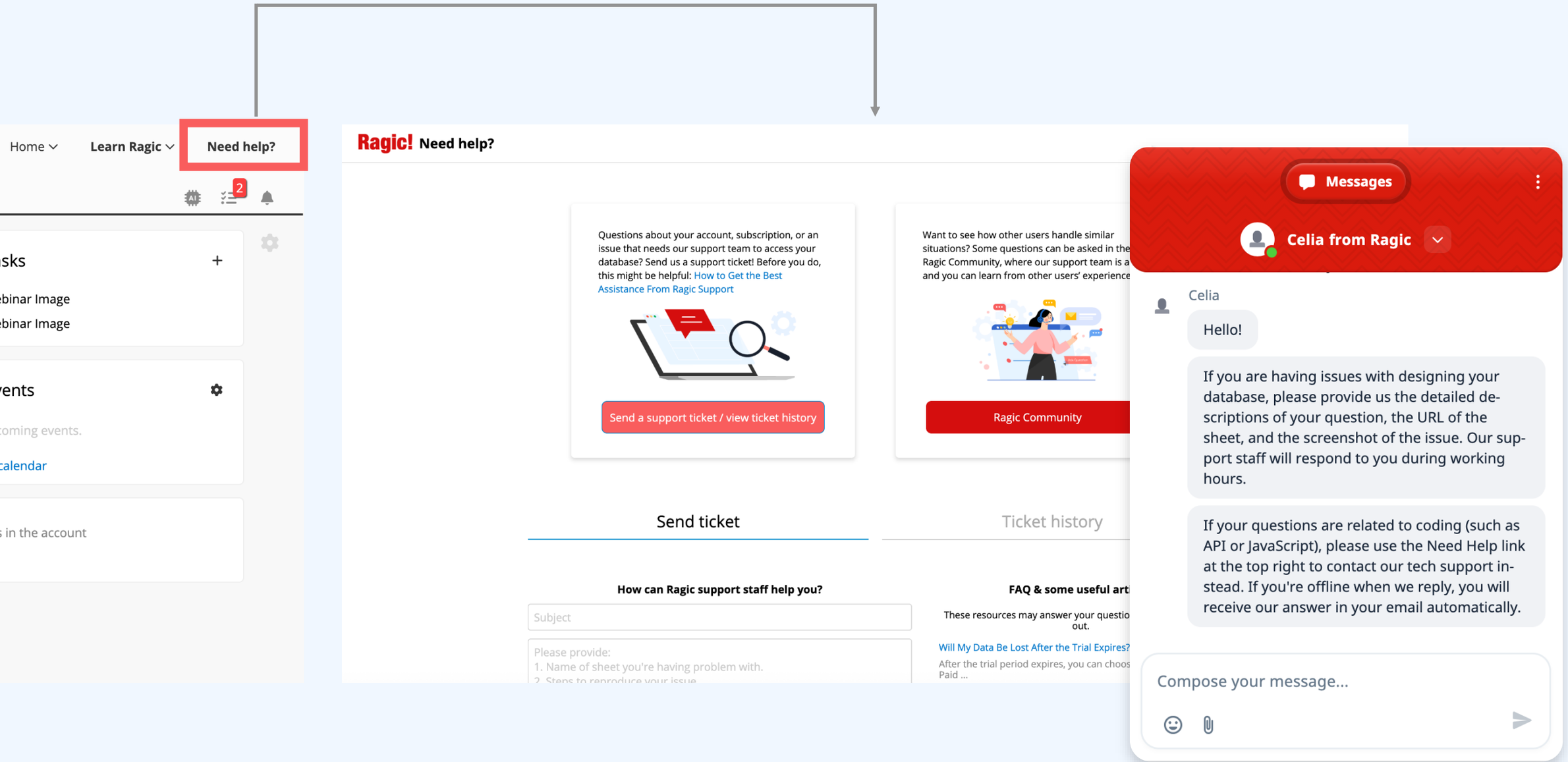
Blog & Community



Ragic Support

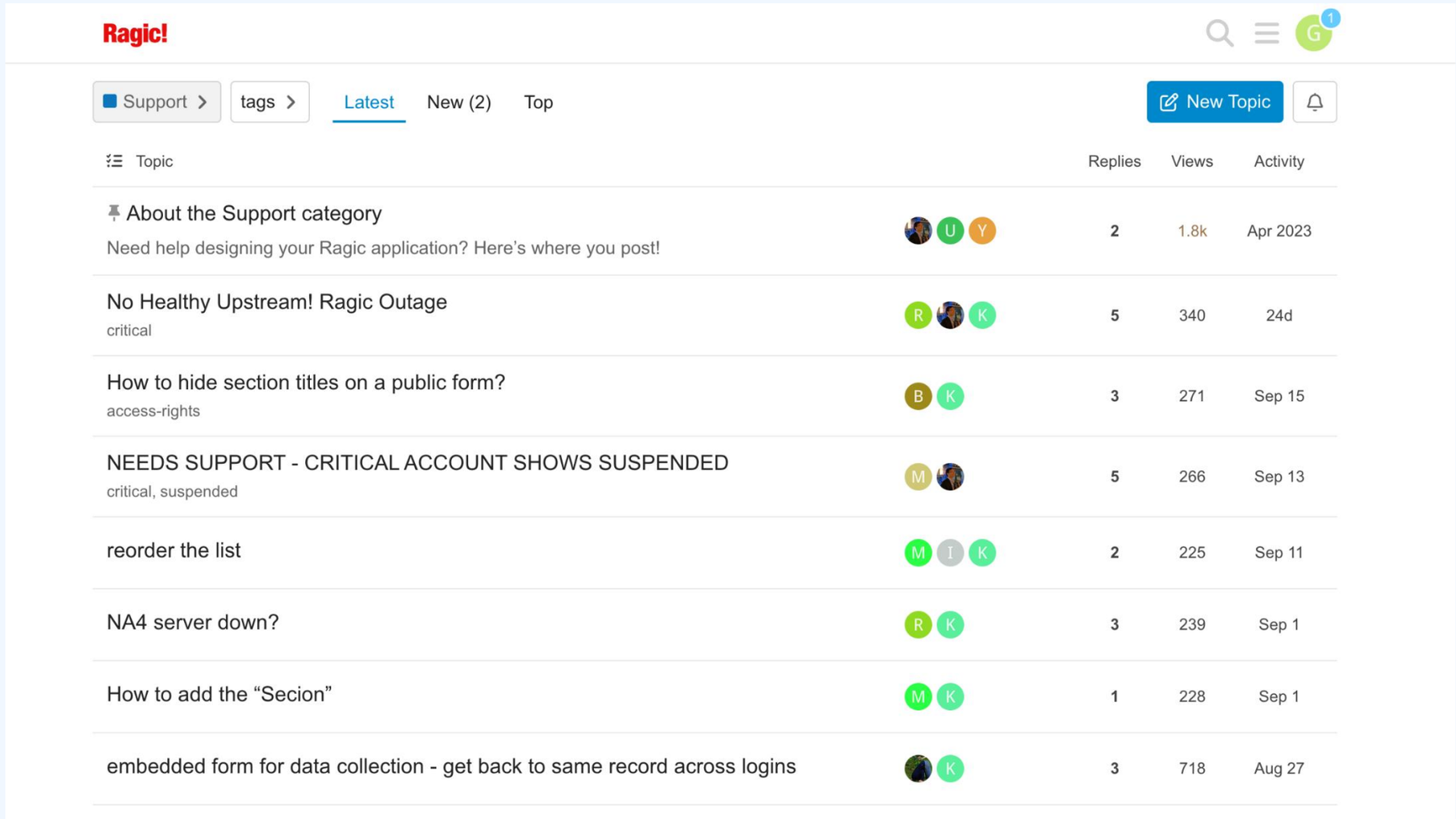
You can contact Ragic Support by email, or use the **“Need Help?”** button in the upper-right corner.

For simple feature questions, you can use the **Live Chat** feature during business hours.



Ragic Community Forum

It works like a user forum where you can ask questions and get answers from both our support team and other users. It’s a great way to get help and help others!



Ragic! Pricing

Pricing

All plans include free downloadable templates, with no limit on the number of records in the templates.

? Custom Sheets?

? User?

Most popular

	Free $0 Get for free	Lite $5 USD/user/month	Professional $19 USD/user/month	Concurrent Users $499 USD/10 concurrent users/month	Enterprise $550 USD/10 users/month	Enterprise concurrent users $1,399 USD/10 concurrent users/month
Custom sheets	3	5	Unlimited	Unlimited	Unlimited	Unlimited
Records per custom sheet	1000	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Number of users	Unlimited	Based on Purchases	Based on Purchases	Unlimited	10 minimum users (additional users allowed)	Unlimited
Upload Storage	10GB	10GB/user	30GB/user	100GB/concurrent user	100GB/user	100GB/concurrent user
AI Usage	Limited trial	Base AI usage/ user/month	4x base AI usage (LITE plan)/user/month	10x base AI usage (LITE plan)/ concurrent user/month	11x base AI usage (LITE plan)/user/month	28x base AI usage (LITE plan)/ concurrent user/month
Other features			Line notify, custom database page, data dictionary, etc.	All Professional plan's features	All Professional plan's features + Uptime SLAs, dedicated managed VM, test environments	All Professional plan's features + Uptime SLAs, dedicated managed VM, test environments

Credit Card

- Adjust the number of users at any time
- Account Billing > Billing History > Access invoices for your payments
- Pay monthly or annually
  One month free with a one-year subscription!

Bank Transfer

- Purchase annually with full upfront payment
- No refunds will be issued for reductions in users, downgrades, or cancellations during the subscription period
- Receive a quote by emailing us your request (payment instructions)

Calculation: 2025/06/19~2026/06/19 PROF plan x 5 users x one-year subscription

1. Credit Card

$19 USD × 5 users × 12 months

− 1 month free with a 1-year subscription

= $1,045 USD

2. Bank Transfer or PayPal

$19 USD × 5 users × 12 months

= $1,140 USD

Ragic! Technology Stack

Technology Stack

Easy-to-deploy, cross-platform Java solution

Java-based

Deploy on Linux and Windows servers

Embedded application server (Jetty), embedded DB (Berkeley DB)

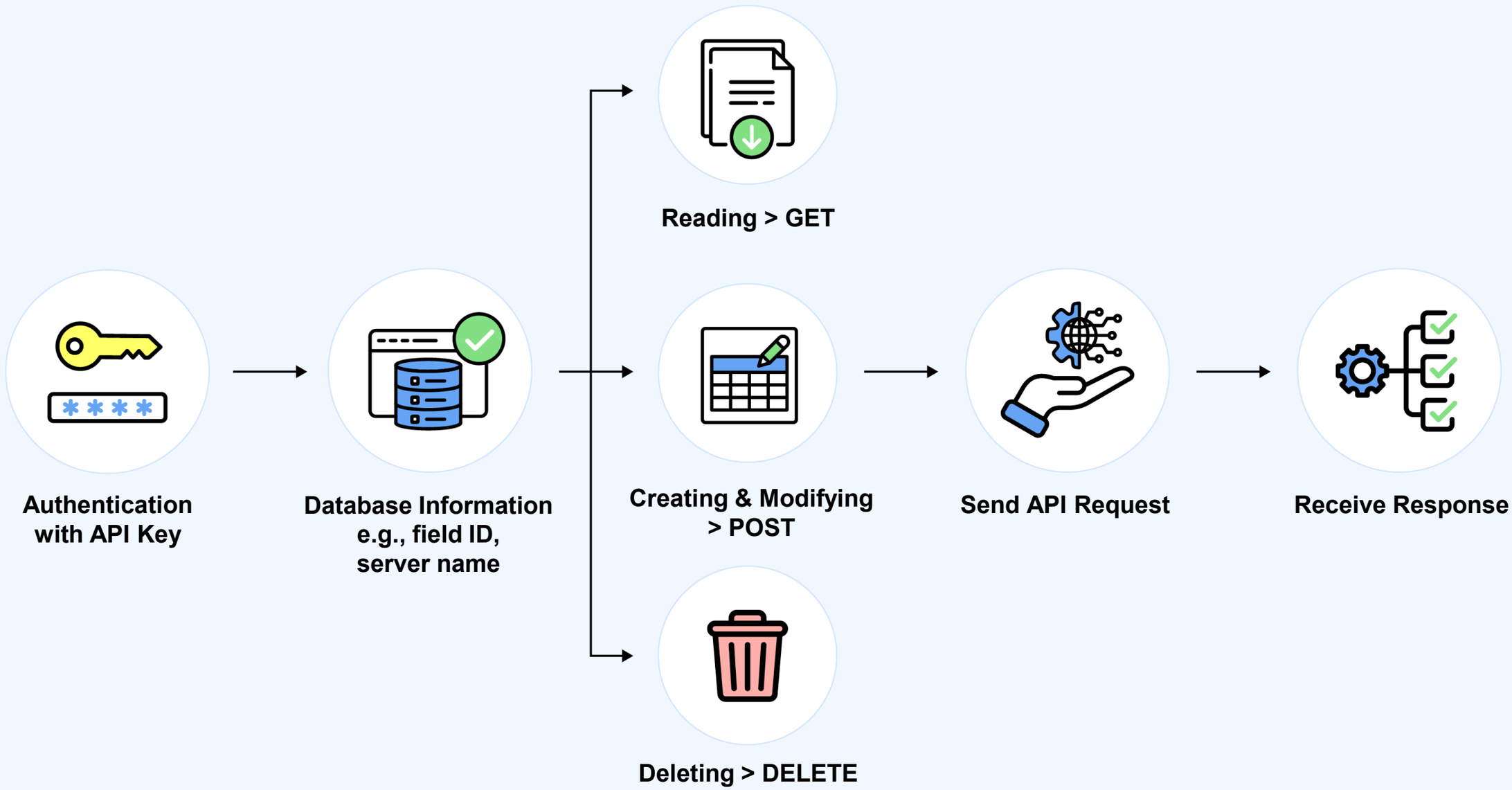
- Easy to install and deploy
- No need to install a separate application server or database.
- NoSQL DB for high performance on flexible data structures

JavaScript/HTML/CSS interface

No need to install any plugins; all browsers can run it

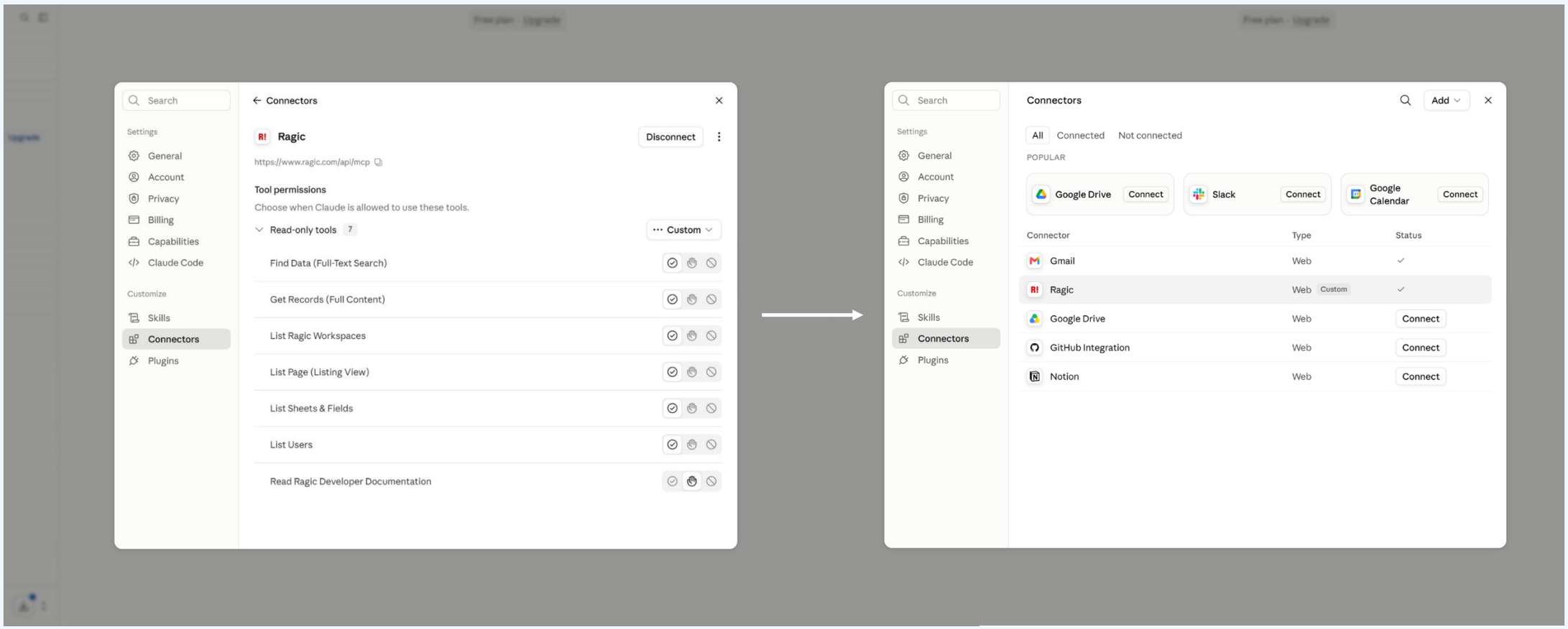
Simple but Robust RESTful HTTP API

Ragic offers a RESTful HTTP API that lets you read from and write to your Ragic database using your own code



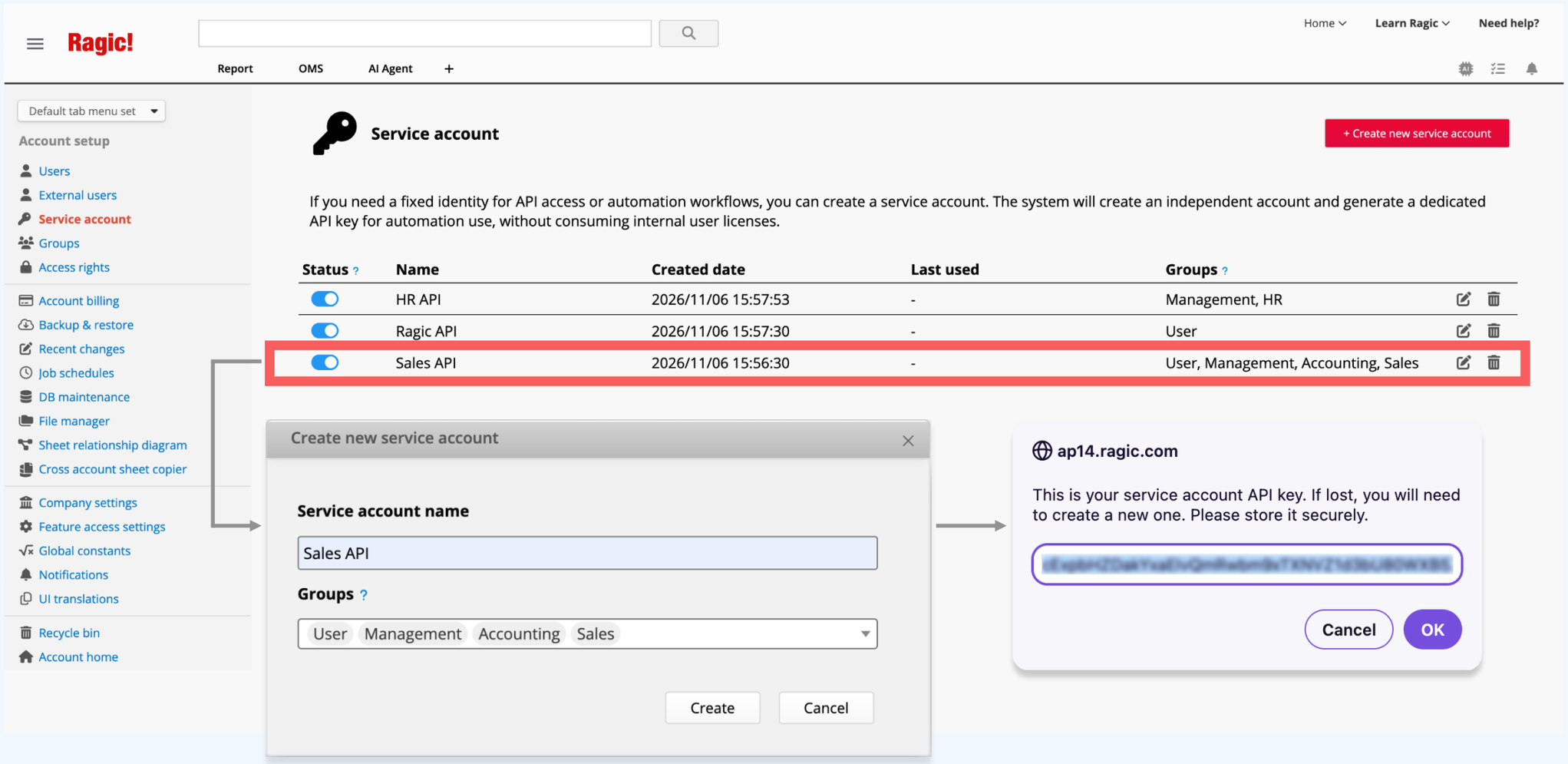
Accessing Ragic Data via MCP

You can authorize a third-party AI tool to read data in your own Ragic account using MCP (Model Context Protocol).



Service Account

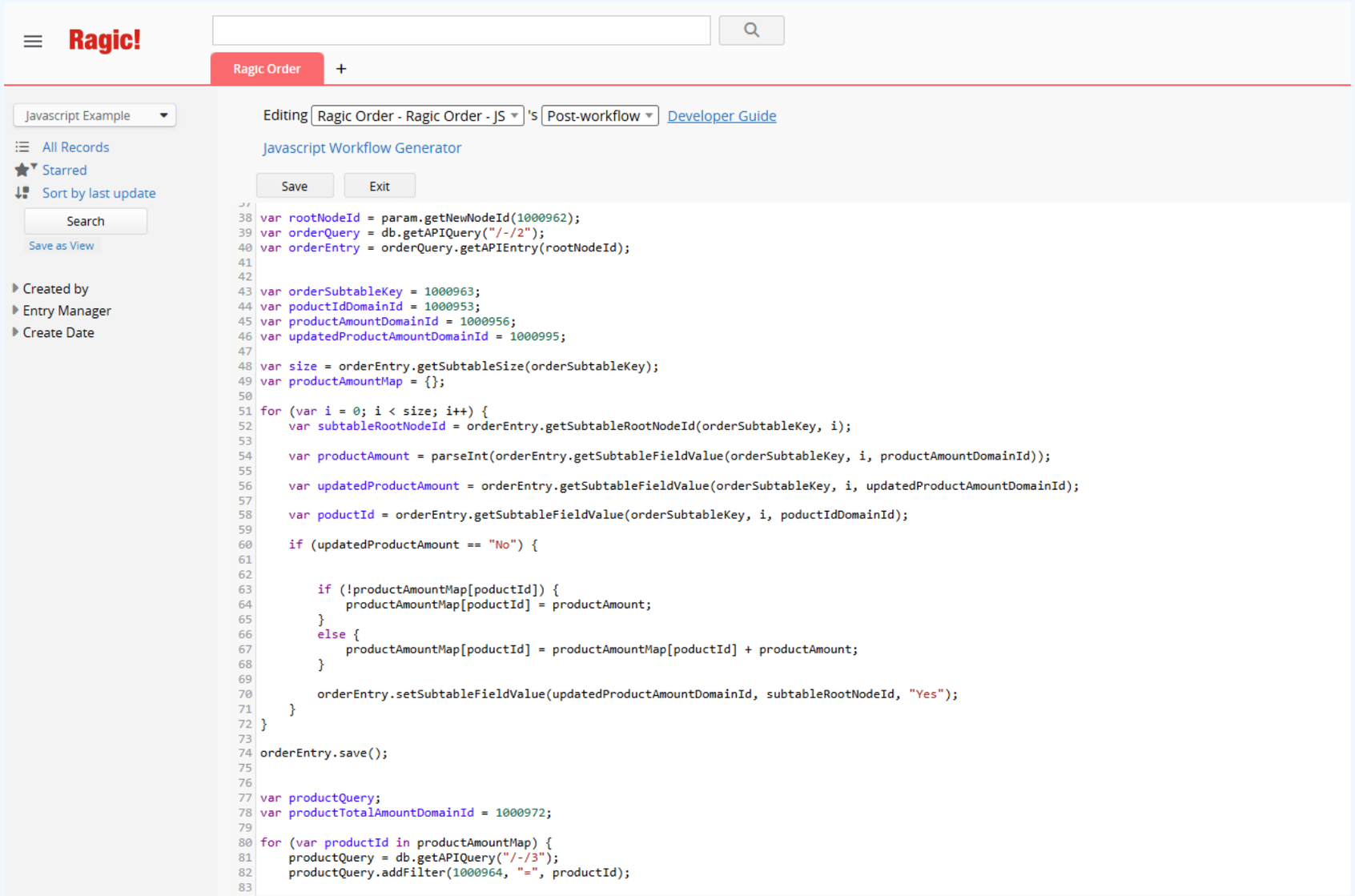
Fixed identity for API access or automation workflows



Customized Scripting

No matter how complex your business logic is,

it can be done with our server-side JavaScript workflow engine



Ragic! Security

Data Security Measures

- ISO 27001 & Compliance
- Application Architecture Security
- Physical Security
- Personnel Security
- Network & System Security
- Backups & Disaster Recovery
- Storage Security
- On-premises Servers

ISO 27001 & Compliance

ISO 27001 Information Security

ISO/IEC 27001 is a global standard for managing information security, introduced by ISO and IEC in 2005 and updated in 2013 and 2022. It provides guidelines for creating and continually improving an Information Security Management System (ISMS) to enhance the security of organizational information assets.

Ragic has been certified to the ISO/IEC 27001:2022 standard. We implement information security protection and prevention measures in accordance with relevant governance practices.

Data Privacy Framework

The EU-U.S. Data Privacy Framework and the Swiss-U.S. Data Privacy Framework (“Data Privacy Framework”) provide a mechanism for companies in Europe and the U.S. to comply with data protection requirements.

Ragic has been certified to the Data Privacy Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal data transferred from the EEA, the United Kingdom, and Switzerland to the United States.





GDPR Compliance
(General Data Protection Regulation)

Ragic complies with the General Data Protection Regulation (GDPR) with procedures for data erasure, personal info protection, and data transfers.

We routinely evaluate risks, bolster security, and detail our practices in our privacy policy.

We have European servers located in Belgium and Ireland. Users from other regions can also inquire about moving their databases to European servers.

HIPAA Compliance

Ragic complies with the Health Insurance Portability and Accountability Act (HIPAA), safeguarding the process of handling, storing, and transmitting Protected Health Information (PHI).

Our hosting service providers, AWS and GCP, also adhere to these standards and can sign a Business Associate Agreement (BAA) when required.

Backups & Disaster Recovery

Multiple layers of backup to protect you from data loss

System-Wide Backups

- All Ragic servers are fully backed up on a daily basis to ensure service can be quickly recovered in the event of any problem.

Account Database Backups

- For professional plans and above, accounts have their own individual full daily, weekly, and bi-weekly database backups to a different location on a service by a different provider to ensure that you can restore your data in any situations.
- We also allow you to manually back up, take snapshots, or restore your account database from a backup yourself.

Manual Backups

- Ragic also allows you to manually back up and download your data, so you can manage your own backups.

Storage Security

Disk encryption, RAID storage, & backups

Disk Encryption:

All data written to disk is encrypted on the fly and then transmitted and stored in encrypted form. This conforms to ISO 27001, SSAE 16, SOC 1, SOC 2, and SOC 3 standards.

RAID Storage:

All data is mirrored to multiple RAID hard disks, ensuring your data is safe from hard disk failures.

Server Backup:

All servers are backed up daily to separate persistent storage.

Database Backup:

All client databases are backed up to a different location for disaster recovery.

Network & System Security

Encryption, intrusion detection, & audit logs

SSL Encryption:

All data transmissions support bank-level HTTPS/SSL encryption. SSL encryption is always enforced when sending sensitive information.

Intrusion Detection:

Packets sent to servers go through a series of strict firewall rules and application-level intrusion detection and blocking programs to stop malicious requests and IP addresses in real time.

Complete Audit Logs:

All requests, system events, application events, and database events are logged and ready for expert analysis. Logs are reviewed periodically to adjust defense policies.

Application Architecture Security

A robust application architecture is the most important line of defense for your data

Database Security:

Ragic's database has a unique design that does not support SQL or any other query language. There is zero chance of SQL or script injection. Different tenants' databases are stored in separate physical files, ensuring zero chance of application-level sharing exploits from other accounts.

Periodic Security Scans:

We work with major security providers to run periodic scans for all possible weaknesses, helping to keep your data safe.

Regular Security Updates:

Our system administrators monitor security updates very closely and apply patches to defend against zero-day attacks.

Personnel Security

Nobody can access your data without your permission

Data Access Control:

Nobody, including system administrators at Ragic, can access any content in your database without your permission. We can only view your database design and data for technical support after receiving your authorization.

No Database Management Interface:

Unlike most other databases, Ragic has no interface to manage databases or modify your data directly. Without such a feature, your data is safe from any unauthorized access via database consoles or any management interfaces.

Complete Access Logs:

All data access is logged, and special events are reviewed regularly.

Physical Security

World-class cloud service providers ensure the physical security of our servers

Our servers are provided by well-known public cloud providers (Google Cloud, AWS), with features including:

1. Annual audits for the following standards: ISO 27001, SOC 1 (SSAE 16 / ISAE 3402 Type II), SOC 2, SOC 3, and PCI DSS v3.0

2. An information security team of more than 500 top experts.

3. Custom-designed electronic access cards, alarms, vehicle access barriers, perimeter fencing, metal detectors, and biometrics

On-premises vs. Cloud-Hosted

You can host Ragic on your own server, if necessary, provided that your organization has an experienced IT team that knows how to maintain and secure a server.

Requirements:

- Professional IT personnel with experience in maintaining network servers
- 10 users minimum
- Paid annually
- Professional, Concurrent, and Enterprise plans

If you choose the on-premises option, you will be responsible for the following maintenance tasks:
Update SSL certificates, configure backups, set up the server firewall, adjust system parameters and allocate resources to ensure performance (memory/swap/disk I/O), update the server operating system, and ensure that OS-level security settings comply with standards.